

A CLOSER LOOK AT PA ON THE PORTAL

PA on the Portal makes submitting prior authorization requests **quick and easy**. PA on the Portal can **prevent common errors**, and can help **reduce processing delays**.

ACCEPTANCE RATE

75 percent of requests submitted through PA on the Portal are accepted, reviewed, and processed at initial submission, compared to only **60 percent** of fax requests.



The **most common reason** for rejection is **missing essential/critical fields**. PA on the Portal can spot these errors and prevent them prior to submission.

PROCESSING TIME

On average, portal requests are processed **24 hours faster** than requests submitted by fax.



 **LEARN MORE**

Scan or click the QR code to visit the **TMHP YouTube channel** for more information about PA on the Portal.