



## TEXAS DEPARTMENT OF STATE HEALTH SERVICES

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COMMISSIONER

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Dear PACT Provider:

Thank you for being a loyal Program for Amplification for Children of Texas (PACT) provider.

This letter is to notify PACT providers that effective for dates of service beginning September 1, 2009, PACT will no longer be administered by the Department of State Health Services (DSHS). The hearing services benefits currently administered through PACT will be transitioned to the Health and Human Services Commission (HHSC) for Texas Medicaid benefits and DSHS-Children with Special Health Care Needs (CSHCN) Services Program for the CSHCN Services Program benefits.

Each PACT provider who is not currently enrolled with Texas Medicaid and/or the CSHCN Services Program will receive an instructional packet from the Texas Medicaid & Healthcare Partnership (TMHP) explaining the following:

- Administration of hearing services for children.
- Enrollment with Texas Medicaid and the CSHCN Services Program.
- General claims billing guidelines for Texas Medicaid and the CSHCN Services Program.
- General prior authorization guidelines.

Enrollment as both a Texas Medicaid and a CSHCN Services Program provider is an essential part of the PACT transition. Providers must also be enrolled with Texas Medicaid to become a CSHCN Services Program provider. Providers who are not currently enrolled as a Texas Medicaid and/or a CSHCN Services Program provider should do so now with TMHP.

Additional information about provider enrollment is available at:

<http://www.tmhp.com/C12/Provider%20Enrollment/default.aspx>

As more information becomes available about hearing services for children, it will be published at:

<http://www.tmhp.com/C18/Hearing%20Services/default.aspx>

This transition will not affect access to hearing services for children (clients 20 years of age or younger). Providers will be able to order hearing aids and hearing aid accessories from the DME vendors directly and in turn bill Medicaid for reimbursement. Providers will have a range of reimbursable procedure codes and reimbursement rates similar to that for the adult population.

DSHS feels confident that this transition is a positive one for providers and for children with hearing loss. The department anticipates an increased provider base. By utilizing the current TMHP online provider look-up for Texas Medicaid, clients will see improvement in access to prompt diagnosis and treatment. Timeliness of claims processing will be improved through electronic claims billing for Texas Medicaid and the CSHCN Services Program. Providers should receive hearing aids more quickly since they will be interfacing directly with the manufacturers.

If you have any questions or need assistance during this transition, please contact Mary Gwyn Allen, PACT Team Lead, at (512) 458-7726 or [marygwyn.allen@dshs.state.tx.us](mailto:marygwyn.allen@dshs.state.tx.us).