

TexMedConnect Claim/Payment Information—R&S Options

Remittance and Status reports (R&S) list all of the claims that were submitted and processed in a given week. R&S reports are available every Monday, and they contain information about the previous week's claims activity. There are three ways to access an R&S report. Providers should use the one they find most appropriate.

PDF R&S Report

Description: The R&S Report is in a PDF format. The report provides financial reconciliation information that is similar to what electronic providers used to get but in the same layout as the current paper R&S. The information can be printed but not downloaded or manipulated. A report is generated for each unique National Provider Identifier (NPI) or Contract Number

How to Access: Within TexMedConnect, users must click **R and S** on the navigation bar on the left side of the screen.

Who has Access: Administrators and users with the "R&S Report Viewer" permission can access this option.

Availability: The report can be viewed online for up to three months. Multiple users can access the report at any time. Three months after the posting date, the report will be removed from the website.

ANSI 835 R&S Report (only for providers billing ANSI claims)

Description: The ANSI 835 file is a HIPAA-compliant R&S report format used by providers or third-party software and other "back-end" financial systems. The ANSI 835 file provides financial reconciliation information in a comma-delimited format. The information is downloaded in a flat file for use in software that can manipulate the data to meet a provider's needs (e.g., third-party billing software, Microsoft Access).

How to Access: Within TexMedConnect, users must click **ANSI 835** on the navigation bar on the left side of the screen. The provider's submitter ID must be entered so that the file can be placed on the File Transfer Protocol (FTP) server. The file must then be downloaded from the FTP server. The submitter ID is different from the TexMedConnect username and password that are used to access the website. Providers who do not already have a submitter ID must call the Electronic Data Interchange Helpdesk at 1-888-863-3638.

Who has Access: Administrators and users with the "View 835 Report" permission can access this option.

Availability: The report file is available until a user downloads it from the FTP server. After the file has been downloaded by a user, it will not be available for other users.

Claim Data Export

Description: A claim data export is a "customized" user search that allows providers to request up to three months of claim data for up to three years in the past. The results are returned in a user-friendly, formatted Microsoft Excel file. The information is similar to the data in the PDF format above but in an Excel format. The primary use of this report is to give specific claim data for an NPI/Contract Number in an easily readable format

How to Access: Within TexMedConnect, users must click **Data Export Request** on the navigation bar on the left side of the screen to perform the search. The provider's submitter ID must be entered so that the file can be placed on the FTP server. It can take up to 24 hours for the results to be returned. Users must then click **Data Export Download** on the navigation bar to download the file with the results of the search. The submitter ID is different from the TexMedConnect username and password that are used to access the website. Providers who do not already have a submitter ID must call the Electronic Data Interchange Helpdesk at 1-888-863-3638.

Who has Access: Only Administrators can access this option.

Availability: The report file is available until a user downloads it from the FTP server. After the file has been downloaded by a user, it will not be available for other users.