



Medical Transportation

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I.1 Medical Transportation

The Medical Transportation Program (MTP) is funded with federal and state funds to provide nonemergency transportation to medical or dental appointments for eligible clients and their attendants. When eligible clients and their attendants have no other means of transportation, the Texas Department of Transportation (TxDOT) arranges the most cost-effective mode of transportation to and from a medically necessary health-care facility that can meet the client's medical needs, including dental services for clients younger than 21 years of age.

I.1.1 MTP Eligibility

People who are currently eligible for Medicaid, Medicaid Managed Care, and Children with Special Health Care Needs (CSHCN) Services Program benefits and their attendants are eligible to receive services. The client's attending physician must certify the need for an attendant unless the client is a CSHCN Services Program client or a minor, or a language or other barrier to communication or mobility exists that requires the assistance of an attendant. For Medicaid and CSHCN Services Program clients younger than 21 years of age, MTP provides advance funds for travel. Additionally, when health-care services require an eligible client to remain overnight, MTP provides for meals and lodging for the eligible child and attendant. CSHCN Services Program clients older than 21 years of age diagnosed with cystic fibrosis may also qualify for these services.

I.1.2 MTP Requirements

To receive MTP services, eligible clients and their attendants must have no other means of transportation. In some cases, the client's attending provider is asked to complete Form 3113, Health Care Provider Statement of Need. Form 3113 is required to determine if a particular health-care service is a Medicaid-covered benefit for which federal financial participation (FFP) is available, the service is medically necessary, and the health-care provider is *reasonably close*.

The client's attending provider may also be asked to provide a Form 3113 to assist with determining the appropriate mode of transportation when a client cannot utilize public transit services.

I.1.3 Contacting MTP

Clients or their advocates should call the statewide MTP toll-free number (1-877-633-8747) to request transportation services. For transportation services within the county where the client lives, clients or their advocates must call the MTP office at least two business days before the scheduled appointment. For clients who need to travel beyond the county where they live, clients or their advocates must call the MTP office at least five business

days before the scheduled appointment. The following client information must be provided to the intake operator at the time of the call:

- Medicaid number, CSHCN Services Program number, or Social Security number (SSN).
- Name, address, and telephone number, if available.
- Name, address, and telephone number of the health-care provider.
- Purpose of the trip.
- Affirmation that no other means of transportation are available.
- Special needs, wheelchair lift, or attendant need.

I.1.4 MTP Program Limitations

Clients and their attendants are *not* eligible to receive medical transportation services under the following circumstances (this list is not all-inclusive):

- Emergency transportation or nonemergency ambulance services.
- Transportation for children who are younger than 18 years of age and not accompanied by a parent or legal guardian, unless one of the following conditions exists:
 - The client is 15 through 17 years of age and provides a written consent for the transportation services, signed by the parents or legal guardian. The signed consent must be on file with MTP prior to the date of travel.
 - The treatment to which the minor is being transported is such that the law extends confidentiality to the minor for this treatment.
- Transportation to or from a day activity health services facility, personal care home, state institution, nursing facility (unless the client requires dialysis treatment), or facility participating in another Title XIX Program for which the reimbursement rate structure includes transportation funds.
- Transportation when the client or another person or entity providing care for the client receives direct payment of worker's compensation benefits, U.S. Department of Veterans Affairs benefits, or other third-party resources for transportation to health-care services on the client's behalf.
- Transportation when the client is an inpatient in a health-care facility.
- Transportation of deceased clients.
- Transportation passenger assistance beyond that which is necessary to ensure that clients enter and exit vehicles safely.

Refer to: Title 1, Part 15, Chapter 380 of the *Texas Administrative Code* (TAC) for more information.