

Personal Care Services FAQs

<p>Do I need to do anything to continue to render services for Primary Home Care as of 9/1/07?</p>	<p>No, as long as you are a provider licensed by DADS as a Licensed Home Health, Licensed and Certified Home Health, or Personal Assistance Services provider, and currently contracted for Primary Home Care (PHC) no additional action on your part is needed. TMHP will ensure your existing authorizations transfer over and you receive an acute care TPI number if you do not already have one to bill Personal Care Services (PCS). NOTE: Providers wishing to provide consumer directed services (CDS) or use Service Responsibility Option (SRO) must enroll as a Consumer Directed Services Agency (CDSA) or SRO with a completed Traditional Medicaid Provider Enrollment Application and provide a copy of their current contract with DADS.</p>
<p>How long will the enrollment be good for?</p>	<p>If you are an existing provider through PHC your enrollment will be valid from 9/1/2007 until your licensure expires; at the time of your license expiration you will be required to complete the Traditional Medicaid Provider Enrollment Application.</p>
<p>Who has to complete the full application?</p>	<p>Any provider wanting to enroll as a CDSA or SRO provider prior to 9/1/07, and all providers after 8/31/2007, including MHMR providers that are not currently Primary Home Care provider unless enrolled as a Medicaid acute care provider.</p>
<p>Who completes the PIF-2 portion of the traditional enrollment application?</p>	<p>Anyone who is considered a principal of the organization. This includes corporate officers, directors, owners, or managing employees.</p>
<p>Do I have to submit an application or deeming form for each location?</p>	<p>A new application or deeming form will always need to be submitted if there is a difference in Tax ID, licensure, or provider name for different locations. If all information is the same, the provider has the choice to receive one TPI for all locations or submit separate applications/deeming forms for each location and receive a separate TPI for each.</p>
<p>Is there a downside to having one TPI for all of my locations?</p>	<p>The provider will have to develop a way to allocate funds among each of its locations.</p>
<p>Does it matter that I'm not certified as a Licensed and Certified Home Health?</p>	<p>No, all providers licensed by DADS as a Licensed Home Health, Licensed and Certified Home Health, or a Personal Assistance Services provider can provide PCS services. You are still required to act and provide services within the scope of your licensure.</p>
<p>If I'm a home health agency already enrolled with Texas Medicaid, do I need to enroll again?</p>	<p>No, re-enrollment is not necessary. However, if the home health agency wishes to be a CDSA or provide SRO, the provider will be required to complete a Traditional Medicaid Provider Enrollment Application.</p>
<p>Do I have to have a Prior Authorization to provide these services?</p>	<p>Yes, if the provider has a client transferring from DADS Primary Home Care to PCS, the authorizations will be transferred to TMHP with the same number of hours if the provider is enrolled by 10/31/07. If the provider is new and has a potential PCS client (not receiving PCS as of 9/1/07), the client/family should contact the PCS client line to be assessed by DSHS for PCS. The provider must enroll before beginning to serve the client. In both cases, the enrolled provider will receive a notification letter of the approval to provide PCS with the number of hours and length of time of the authorization (start date and end date).</p>
<p>What happens if I submit my claim and it denies?</p>	<p>Please contact the TMHP contact center at 1-800-925-9126; they will check to ensure that your existing authorization transferred over appropriately, that your TPI number was issued for acute care, and that you have all the necessary information needed to submit your claim successfully.</p>
<p>What if I have questions about my authorization or need to request a new one?</p>	<p>Please contact the provider PCS prior authorization inquiry line at 1-888-648-1517.</p>
<p>What if a client or guardian has questions?</p>	<p>Please contact the Community Health Services client line at 1-888-276-0702 through August 31st, then contact the PCS client help line at the same number and select Option 2 beginning September 1st.</p>