

TexMedConnect CSI Printing Issue Resolved

Information posted March 18, 2011

TMHP has identified a printing issue with the TexMedConnect Claims Status Inquiry (CSI) screen. Users that attempted to print from the CSI screen results from February 25, 2011, through March 1, 2011, may have received an error that indicated "Unable to connect. Please try again at a later time." The issue was resolved on March 1, 2011, and the screen results now print as intended.

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.