TMHP Seeks Feedback on Computer-Based Training

Information posted August 18, 2011

Over the past year, TMHP has improved the training methods for the provider community through the use of computer-based training (CBT) modules on the TMHP website. To understand provider satisfaction with the CBT modules, TMHP is requesting feedback from providers.

TMHP created the following CBTs for provider education:

- Ambulance Basics
- Claims Appeal
- Claim Forms
- Client Eligibility
- Crossover Claims
- Children with Special Health Care Needs (CSHCN) Services Program Basics
- Family Planning for Titles V, X, XX, XIX and the Women’s Health Program (WHP)
- TexMedConnect for Acute Care Providers
- TexMedConnect for Long Term Care Providers
- Online Fee Lookup
- Physician Services
- Prior Authorization
- Provider Enrollment on the Portal (PEP)
- Remittance and Status (R&S) Reports

TMHP has created an evaluation about these CBTs. From August 15, 2011, until September 15, 2011, providers can access the evaluation and give their feedback to TMHP. The evaluation takes less than 10 minutes to complete.

Evaluation results, which will be shared with the Texas Health & Human Services Commission (HHSC), will help TMHP plan for the 2012 annual education year.

TMHP thanks providers for their feedback.

For more information, call the TMHP Contact Center at 1-800-925-9126.