PERM Provider Education Webinars Scheduled

Information posted October 17, 2011

This is an update to an article titled, “Fiscal Year 2011 PERM Review Now in Progress,” which was published on August 30, 2011, on this website. To help educate providers concerning the Fiscal Year 2011 Payment Error Rate Measurement (PERM) review, the Centers for Medicare & Medicaid Services (CMS) is hosting three provider education webinars.

The information presented at the webinars will cover the following topics:

- An overview of the PERM program
- The PERM process and provider responsibilities during a PERM review
- The medical records/service records request letter
- Frequent mistakes and best practices

The following webinars are scheduled:

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<th>2011 Webinar Date</th>
<th>Call-in Number</th>
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Note: Click on the date for additional information about each session.

Each webinar will be held from 2:00 p.m. to 3:00 p.m. Central Time.

The following materials will be discussed and are available on the PERM Providers page of the CMS Website.

- PERM Overview for Providers
- Sample medical records/service records request letter

The slide set will remain available online for any provider that is unable to attend one of the scheduled webinars.

The overall error rate is adversely affected when providers fail to provide complete documentation in response to PERM requests, so providers are encouraged to use this opportunity to learn about the PERM process.

For more information, call the TMHP Contact Center at 1-800-925-9126.