

## **TMHP System Maintenance Scheduled for November 13, 2011**

Information posted November 11, 2011

TMHP will perform scheduled maintenance to the Claims Engine and Long Term Care (LTC) systems for Sunday November 13, 2011, from 4:00 p.m. until midnight.

During the system maintenance window, some applications will be unavailable for both Acute Care and LTC systems.

Batch claims and batch claims status inquiries (CSIs) may be submitted during the maintenance period.

The following functions will be unavailable during the maintenance period for both the Acute Care and LTC systems:

- CSI through the Automated Inquiry System (AIS), the TMHP website, TexMedConnect, or electronic data interchange (EDI).
- Interactive eligibility verification through AIS, the TMHP website, TexMedConnect, or EDI.
- Interactive claims submission through TexMedConnect or EDI.