

## Correction: No Exemption for North Star HMO Providers From 24-Month Inactivity Requirement

Information posted February 03, 2012

This is a correction to the article titled "[Reminder: TPIs Without Claims or Encounter Activity for at Least 24 Months are Deactivated](#)," which was published on this website on December 16, 2011.

The article incorrectly stated that providers who submit claims to the North Star Health Maintenance Organization (HMO) program may contact TMHP to file an exemption to the 24-month inactivity requirement to prevent deactivation of Texas Provider Identifiers (TPIs) since these providers do not file claims directly with TMHP.

The correct information is that all managed care organizations (MCOs) are required to submit encounter claim data to TMHP.

If a provider who has filed claims recently through an MCO receives a reminder letter for no encounter activity for the past 18 months, the provider should contact the TMHP Contact Center to inquire about their TPI status.

***Important:*** *There will be a lag time of approximately three months from the date that the claim is filed with the MCO until the encounter claim data is available to TMHP for claim activity validation.*

For more information, call the TMHP Contact Center at 1-800-925-9126.