
Banner Messages for the 03-19-12 and 03-23-12 R&S Reports

This file contains abbreviated messages meant to provide timely notifications that affect all provider groups (physicians, dentists, and so forth). Additional current and historic information affecting the Medicaid, Medicaid Managed Care, and Children with Special Health Care Needs (CSHCN) Services Program provider community may be found in the earlier postings of these files in the TMHP banner library at www.tmhp.com as well as in the bi-monthly editions of the *Texas Medicaid Bulletin* and the quarterly *CSHCN Services Program Provider Bulletin*, which update the *Texas Medicaid Provider Procedures Manual* and *CSHCN Services Program Provider Manual*, respectively.

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Total Messages (65)

1 (03/23/12 through 04/13/12) ***Attention All Medicaid Providers*******

TMHP has identified an issue that affects claims submitted with injection drug procedure codes that were submitted with dates of service from February 9, 2012, through March 7, 2012. Claims submitted with an appropriate National Drug Code may have been incorrectly denied payment by Texas Medicaid. When these claims are reprocessed, providers may receive additional payment, which will be reflected on Remittance and Status Reports.

For more information, call the TMHP Contact Center at 1-800-925-9126.

2 (03/23/12 through 04/13/12) ***Attention All Medicaid Providers*******

This is an update to the article titled, "THSteps Orthodontic Dental Benefit to Change March 1, 2012," which was published on February 17, 2012, on the TMHP website at www.tmhp.com.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

3 (03/23/12 through 04/13 /12) ***Attention All Medicaid Providers*******

Effective for dates of services on or after April 1, 2012, the reimbursement rates for some physician-administered drugs and biologicals (oncology) services will change for Texas Medicaid.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1 800-925-9126.

4 (03/23/12 through 04/13/12) ***Attention All Medicaid Providers*******

TMHP has identified an issue that impacts claims that were submitted by an optometrist for some nonsurgical vision services procedure codes.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

5 (03/23/12 through 04/13/12) ***Attention All Medicaid Providers*******

Effective for dates of service on or after May 1, 2012, the benefit criteria for nonsurgical vision services will change for Texas Medicaid.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

6 (03/23/12 through 04/13/12) ***Attention All Medicaid Providers*******

TMHP has identified an issue that impacts acute care claims submitted by electronic data interchange that are missing the daily accommodation rate. These claims may be incorrectly rejected with the message "accommodation daily rate is required."

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

7 (03/23/12 through 04/13 /12) ***Attention All Medicaid Providers*******

Effective for dates of service on or after March 1, 2012, the reimbursement rates for some procedure codes will change for various types of services for Texas Medicaid.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1 800-925-9126.

8 (03/23/12 through 04/13/12) ***Attention All Medicaid Providers*******

This is a correction to an article titled "Correction to Reimbursement Rates to Change for Some Clinical Laboratory Procedure Codes Effective April 1, 2012," which was published on the TMHP website on March 7, 2012. The reimbursement rates table contained some incorrect information for the automated test panels procedure codes.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

9 (03/23/12 through 04/13/12) ***Attention All Medicaid Providers*******

Women's Health Program providers can now use the Provider Information Management System function to complete the Medicaid Women's Health Program Certification Form.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

10 (03/16/12 through 04/06/12) ***Attention All Medicaid Providers*******

TMHP has identified an issue that impacts claims that were submitted with procedure code 11981 for surgery services in an office or hospital setting. Claims with dates of service from January 1, 2012, through March 8, 2012, may have been denied in error by Texas Medicaid.

When the claims are reprocessed, providers may receive additional payment, which will be reflected on Remittance and Status Reports.

For more information, call the TMHP Contact Center at 1-800-925-9126.

11 (03/16/12 through 04/06/12) ***Attention All Medicaid Providers*******

A new Third Party Liability computer-based training course is now available.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

12 (03/16/12 through 04/06/12) ***Attention All Medicaid Providers*******

Effective April 27, 2012, submission of professional claims when services are rendered in a facility setting will change.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

13 (03/16/12 through 04/06/12) ***Attention All Medicaid Providers*******

This is a correction to an article titled "Reimbursement Rates for some Independent Therapy, Home Health Agency Therapy, CORFs and ORFs Services to Change for Texas Medicaid March 1, 2012," which was published on the TMHP website on January 31, 2012.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

14 (03/16/12 through 04/06/12) ***Attention All Medicaid Providers*******

This is a correction to the surgery and assistant surgery services reimbursement rates table for an article titled "Reimbursement Rates for some 2012 HCPCS Procedure Codes to Be Implemented for January 1, 2012," which was published on the TMHP website on March 1, 2012.

The relative value units and reimbursement rates for some of the assistant surgery procedure codes included errors.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

15 (03/16/12 through 04/06/12) ***Attention All Medicaid Providers*******

Effective for dates of admission on or after September 1, 2012, Present on Admission (POA) indicators will be required on all Medicaid inpatient hospital claims. All hospital providers will be required to submit a

POA value for each diagnosis on the claim form. Claims submitted without the POA indicators will be denied.

For more information, visit the TMHP website at www.tmhp.com or call the TMHP Contact Center at 1-800-925-9126.

16 (03/16/12 through 04/06/12) ***Attention All Medicaid Providers*******

This is a correction to the article titled "Reimbursement Rates for Some 2012 HCPCS Procedure Codes to Be Implemented," which was published on the TMHP website on March 1, 2012.

The clinical laboratory services (non-state and DSHS) reimbursement rates table included some incorrect information.

Details are available on the TMHP website at www.tmhp.com.[\[link\]](#)

For more information, call the TMHP Contact Center at 1-800-925-9126.

17 (03/16/12 through 04/06/12) ***Attention All Medicaid Providers*******

Reminder: Providers should continue to serve STAR Health clients in the same manner as before the expansion. Children who receive Adoption Assistance Medicaid or Permanency Care Assistance Medicaid will not see a change in their medical plans.

For more information, call the TMHP Contact Center at 1-800-925-9126.

18 (03/16/12 through 04/06/12) ***Attention All Medicaid Providers*******

This is a correction to an article titled "Reimbursement Rates to Change for Some Clinical Laboratory Procedure Codes Effective April 1, 2012," which was published on the TMHP website on March 1, 2012.

Details are available on the TMHP website at www.tmhp.com.[\[link\]](#)

For more information, call the TMHP Contact Center at 1-800-925-9126.

19 (03/16/12 through 04/06/12) ***Attention All Medicaid Providers*******

TMHP has identified two issues that impact claims that were submitted for custom wheeled mobility procedure codes.

Details are available on the TMHP website at www.tmhp.com.[\[link\]](#)

For more information, call the TMHP Contact Center at 1-800-925-9126.

20 (03/09/12 through 03/30/12) ***Attention All Medicaid Providers*******

This is a correction to an article titled "Reimbursement Rates for some 2012 HCPCS Procedure Codes to Be Implemented for January 1, 2012" which was published on the TMHP website on March 1, 2012.

Details are available on the TMHP website at www.tmhp.com.[\[link\]](#)

For more information, call the TMHP Contact Center at 1-800-925-9126.

21 (03/09/12 through 03/30/12) ***Attention All Medicaid Providers*******

On February 29, 2012, prior authorizations for the current respiratory syncytial virus (RSV) season will expire. When requested by the provider, a sixth dose of palivizumab (Synagis) may be prior authorized for administration through March 31, 2012, for clients who meet the criteria for palivizumab administration.

Palivizumab is a benefit of Texas Medicaid when medically necessary, as outlined in the 2011 Texas Medicaid Provider Procedures Manual, Medical and Nursing Specialists, Physicians, and Physician Assistants Handbook, subsection 8.2.65, "Respiratory Syncytial Virus (RSV) Prophylaxis."

For more information, call the TMHP Contact Center at 1-800-925-9126.

22 (03/09/12 through 03/30/12) ***Attention All Medicaid Providers*******

This is an update to the article titled "Frequently Asked Questions (FAQ) Now Available for Managed Care Claims Filing Through TMHP," which was published on February 17, 2012, on the TMHP website at www.tmhp.com. TMHP has published requirements for providers that want to take advantage of the Single Claims Portal to file their managed care claims.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

23 (03/09/12 through 03/30/12) ***Attention All Medicaid Providers*******

TMHP has identified an issue that impacts professional and outpatient hospital Medicare crossover claims submitted to TMHP with dates of services from January 1, 2012, through March 2, 2012. The coinsurance and deductible payments for certain detail line items on the affected claims may have been incorrectly reimbursed at \$0, particularly those items contained within the first line item detail of the claim. The issue is currently under review, and TMHP will provide further updates as information becomes available.

For more information, call the TMHP Contact Center at 1-800-925-9126.

24 (03/09/12 through 03/30/12) ***Attention All Medicaid Providers*******

The reimbursement rate changes for strabismus surgery procedure codes 67311, 67312, 67314, 67316, 67318, 67320, 67331, and 67332 that were proposed at the February 15, 2012, rate hearing will not be implemented for dates of service on or after April 1, 2012.

Providers should continue to monitor the Texas Health and Human Services Commission (HHSC) website at www.hhsc.state.tx.us/news/meetings.asp for information related to future public rate hearings.

For more information, call the TMHP Contact Center at 1-800-925-9126.

25 (03/09/12 through 03/30/12) ***Attention All Medicaid Providers*******

The managed care expansion that rolled out March 1, 2012, did not affect the medical and dental plans for children enrolled in STAR Health. Their medical benefits will continue with STAR Health, and they remain in Delta Dental. Providers should continue to serve STAR Health clients in the same manner as before the expansion.

Children who receive Adoption Assistance Medicaid or Permanency Care Assistance Medicaid also will not see a change in their medical plans. They will remain in fee-for-service Medicaid and do not need to pick a medical plan. However, these clients are included in the dental managed care roll-out and must choose a dental plan.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information call, the TMHP Contact Center at 1-800-925-9126.

26 (03/09/12 through 03/30/12) ***Attention All Medicaid Providers*******

Effective for dates of service on or after April 1, 2012, the reimbursement rates for some clinical laboratory services will change for Texas Medicaid.

Details are available on the TMHP website at www.tmhp.com.[\[link\]](#)

For more information, call the TMHP Contact Center at 1-800-925-9126.

27 (03/09/12 through 03/30/12) ***Attention All Medicaid Providers*******

Effective for dates of service on or after April 1, 2012, the reimbursement rates for some physician-administered non-oncology drugs and biologicals will change for Texas Medicaid.

Details are available on the TMHP website at www.tmhp.com.[\[link\]](#)

For more information, call the TMHP Contact Center at 1-800-925-9126.

28 (03/09/12 through 03/30/12) ***Attention All Medicaid Providers*******

Effective April 1, 2012, for dates of service on or after January 1, 2012, Texas Medicaid will implement initial reimbursement rates for some 2012 Healthcare Common Procedure Coding System (HCPCS) procedure codes. Affected procedure codes include ambulatory surgical center, surgery, assistant surgery, clinical laboratory, durable medical equipment, outpatient hospital imaging, medical, nonclinical laboratory, physician-administered drugs, radiation therapy, and radiology services.

Details are available on the TMHP website at www.tmhp.com.[\[link\]](#)

For more information, call the TMHP Contact Center at 1-800-925-9126.

29 (03/09/12 through 03/30/12) ***Attention All Medicaid Providers*******

This is a correction to the 2011 Texas Medicaid Provider Procedures Manual, Behavioral Health, Rehabilitation, and Case Management Services Handbook, subsection 7.9.4, "[Psychiatric Diagnostic Interviews] Reimbursement."

This manual incorrectly states that a psychiatric diagnostic interview (procedure code 90801) will be denied as part of an interactive psychiatric diagnostic interview (procedure code 90802) if a claim is submitted for the same date of service by the same provider.

The correct information is that procedure code 90802 will be denied as part of procedure code 90801 if a claim is submitted for the same date of service by the same provider.

For more information, call the TMHP Contact Center at 1-800-925-9126.

30 (03/09/12 through 03/30/12) ***Attention All Medicaid Providers*******

Procedure code A4570 is limited to one service every 3 years without prior authorization. Services that exceed this limitation may be considered with prior authorization. Providers may request prior authorization by submitting a completed Home Health Services (Title XIX) Durable Medical Equipment (DME)/Medical Supplies Physician Order Form to the TMHP Home Health Services Prior Authorization Department.

Providers may refer to the 2011 Texas Medicaid Provider Procedures Manual, Durable Medical Equipment, Medical Supplies, and Nutritional Products Handbook, subsection 2.2.2.2, "[DME and Supplies] Prior Authorization," for more information about home health prior authorizations.

For more information, call the TMHP Contact Center at 1-800-925-9126.

31 (03/09/12 through 03/30/12) ***Attention All Medicaid Providers*******

Effective for dates of service on or after March 1, 2012, benefit criteria will change for home health and the Comprehensive Care Program mobility aids services for Texas Medicaid.

Details are available on the TMHP website at www.tmhp.com.[\[link\]](#)

For more information, call the TMHP Contact Center at 1-800-925-9126.

32 (03/02/12 through 03/23/12) ***Attention All Medicaid Providers*******

TMHP has identified an issue that impacts claims that were submitted with procedure code 36460 for clients who were 21 years of age and older. Claims with dates of service from April 1, 2010, through February 16, 2012, may have been denied in error by Texas Medicaid.

When these claims are reprocessed, providers may receive additional payment, which will be reflected on Remittance and Status Reports.

For more information, call the TMHP Contact Center at 1-800-925-9126.

33 (03/02/12 through 03/23/12) ***Attention All Medicaid Providers*******

TMHP has identified an issue that impacts claims that were submitted with procedure codes J9178, J9217, J9263, or J9201 in combination with specific National Drug Code numbers (values). These claims may have been denied in error by Texas Medicaid and will be reprocessed.

Details are available on the TMHP website at www.tmhp.com.[\[link\]](#)

For more information, call the TMHP Contact Center at 1-800-925-9126.

34 (03/02/12 through 03/23/12) ***Attention All Medicaid Providers*******

This is an update to the article titled "Changes to Medicare Crossover Claims Processing and Reimbursement Effective January 1, 2012," which was published on December 1, 2011, on the TMHP website at www.tmhp.com.

The TMHP Standardized Medicare and Medicare Advantage Plan (MAP) Remittance Advice Notice Form Instructions have been revised for claim types 30, 31, and 50. The instructions have been updated to specify the additional documentation that is required when providers submit a TMHP Standardized Medicare and Medicare Advantage Plan (MAP) Remittance Advice Notice Form.

For more information, call the TMHP Contact Center at 1-800-925-9126.

35 (03/02/12 through 03/23/12) ***Attention All Medicaid Providers*******

Effective for dates of service on or after March 1, 2012, liquid formulations of vitamin and mineral products may be considered for quantities that exceed the 30-day supply to allow for variance in container sizes.

For more information, call the TMHP Contact Center at 1-800-925-9126.

36 (03/02/12 through 03/23/12) ***Attention All Medicaid Providers*******

This is a clarification to the article titled "Benefit Changes for Texas Health Steps Preventive Medical Checkups Effective December 1, 2011," which was published on October 28, 2011, on the TMHP website at www.tmhp.com. The article stated that a newborn examination is considered a Texas Health Steps newborn checkup when a claim is submitted for procedure codes 99460, 99461, or 99463. These procedure codes

should not be billed with modifier 52, which indicates a brief newborn examination that does not fulfill periodic checkup criteria.

This benefit change also applies to the newborn services information in the 2011 Texas Medicaid Provider Procedures Manual, Medical and Nursing Specialists, Physicians, and Physician Assistants Handbook, subsection 8.2.43.4, "Hospital Visits and Routine Care."

For more information, call the TMHP Contact Center at 1-800-925-9126.

37 (03/23/12 through 04/13/12) *** Attention All Medicaid and CSHCN Services Program Providers*******

Effective May 1, 2012, TMHP will update the taxonomy codes for physicians who are associated with some provider types and specialties that are displayed during enrollment using Provider Enrollment on the Portal (PEP).

Details are available on the TMHP Website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

38 (03/23/12 through 04/13/12) *** Attention All Medicaid and CSHCN Services Program Providers*******

This is a follow-up to an article titled "Claims Processing for Clients Who Are Eligible for Both Texas Medicaid and the CSHCN Services Program," which was published on May 27, 2011, on the TMHP website.

Effective April 27, 2012, the Children with Special Health Care Needs (CSHCN) Services Program will change the way accounts receivable that are created due to a client's retroactive Medicaid eligibility are satisfied.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

39 (03/16/12 through 04/06/12) *** Attention All Medicaid and CSHCN Services Program Providers*******

Effective for dates of service on or after April 1, 2012, benefit criteria will change for some clinical laboratory procedure codes for Texas Medicaid and the Children with Special Health Care Needs (CSHCN) Services Program.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

40 (03/09/12 through 03/30/12) *** Attention All Medicaid and CSHCN Services Program Providers*******

Effective March 1, 2012, current Texas Medicaid providers that also want to enroll with the Children with Special Health Care Needs (CSHCN) Services Program can use the CSHCN Services Program Expedited Enrollment Application. Providers that choose to complete the expedited enrollment application can also submit the optional Electronic Funds Transfer notification and Rehabilitation Engineering and Assistive Technology Society of North America certification for custom DME enrollment, if applicable.

For more information, call the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

41 (03/02/12 through 03/23/12) ***Attention All Medicaid and CSHCN Services Program Providers*******

TMHP has identified an issue that impacts claims that were submitted with multiple therapy modalities on the same date of service from October 1, 2010, through February 26, 2012. Affected claims include physical therapy procedure codes submitted with modifier GP, occupational therapy procedure codes submitted with modifier GO, and speech therapy procedure codes submitted with modifier GN.

Claims with multiple therapy modalities may have been denied incorrectly by National Correct Coding Initiative guidelines, which do not take modifiers into consideration.

When these claims are reprocessed, providers may receive additional payment, which will be reflected on Remittance and Status Reports. No action on the part of the provider is necessary.

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

42 (03/02/12 through 03/23/12) ***Attention All Medicaid and CSHCN Services Program Providers*******

The Children with Special Health Care Needs (CSHCN) Services Program is not impacted by the statewide expansion of Medicaid managed care, which will go into effect March 1, 2012. CSHCN Services Program clients who are not eligible for Medicaid are not required to enroll in a managed care organization (MCO) in order to receive CSHCN Services Program benefits. However, clients who are dual eligible for Medicaid benefits may be required to enroll in a Medicaid MCO to receive Medicaid services.

More information about Medicaid Managed Care changes that may impact Medicaid-eligible CSHCN Services Program clients is available on the Texas Health and Human Services (HHSC) website at www.hhsc.state.tx.us/medicaid/MMC.shtml and on the Medicaid Managed Care web page of the TMHP website at www.tmhp.com/Pages/Medicaid/Medicaid_Managed_Care.aspx.

43 (03/09/12 through 03/30/12) ***Attention All Medicaid Dental Providers*******

Effective immediately, the Texas Health and Human Services Commission is temporarily suspending the restriction that Medicaid clients must be served in their main dental home. This suspension will continue through April 30, 2012.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

44 (03/02/12 through 03/23/12) ***Attention All Medicaid Dental Providers*******

Effective for dates of service on or after March 1, 2012, the THSteps orthodontic dental services benefit will change for Texas Medicaid.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

45 (03/16/12 through 04/06/12) ***Attention All Medicaid Managed Care Providers*******

Additional information has been added to the Frequently Asked Questions document for Medicaid managed care claims filing through TMHP.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

46 (03/16/12 through 04/06/12) ***Attention All Medicaid and PCCM Providers*******

TMHP has identified an issue that impacts claims that were submitted with procedure codes J0696 or J0886 in combination with specific National Drug Code numbers (values). These claims may have been denied in error by Texas Medicaid and will be reprocessed.

Details are available on the TMHP website at www.tmhp.com. [\[link\]](#)

For more information, call the TMHP Contact Center at 1-800-925-9126.

47 (03/23/12 through 04/13/12) ***Attention All Providers*******

TMHP has identified several issues and billing clarifications that impact outpatient hospital providers and non-hospital facility providers that submit claims on the Centers for Medicare & Medicaid Services (CMS) facility claims form (i.e., CMS-1450 UB-04 paper claim form or electronic equivalent). Effective February 25, 2012, the issues have been resolved.

Details are available on the TMHP website at www.tmhp.com. [\[link\]](#)

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

48 (03/09/12 through 03/30/12) ***Attention All Providers*******

TMHP has implemented the Electronic Data Interchange (EDI) version 5010 in accordance with the federal Health Insurance Portability and Accountability rules. Effective April 1, 2012, providers that submit electronic claims to TMHP must be compliant with EDI Version 5010 and their compliance must be certified by TMHP. Starting April 1, 2012, electronic claims that are submitted by providers that are not both compliant and certified will not be accepted by TMHP and, as a result, will not be adjudicated or paid by Texas Medicaid, the Children with Special Health Care Needs Services Program, or the Department of Aging and Disability Services.

Details are available on the TMHP website at www.tmhp.com. [\[link\]](#)

49 (03/09/12 through 03/30/12) ***Attention All Providers*******

Starting March 1, 2012, providers who call the TMHP Contact Centers could experience longer-than-usual call wait times because of significant changes to Texas Medicaid and the Medical Transportation Program.

Details are available on the TMHP website at www.tmhp.com. [\[link\]](#)

50 (03/02/12 through 03/23/12) ***Attention All Providers*******

The TMHP Contact Center and the TMHP-CSHCN Services Program Contact Center have compiled a list of suggestions to help providers get quicker, better results when calling one of the contact centers.

Details are available on the TMHP website at www.tmhp.com. [\[link\]](#)

51 (03/02/12 through 03/23/12) ***Attention All Providers*******

Reminder: Providers that call TMHP Contact Center provider telephone numbers are given the opportunity to respond to a short customer satisfaction survey after the call is completed. Providers are encouraged to participate in the survey following each call to TMHP. The information gathered through this survey helps TMHP to serve providers better by confirming services that are working well, identifying

services that could be improved, and suggesting additional resources that could serve the needs of state health-care providers.

The survey consists of approximately five questions, which providers can answer using the buttons of the telephone. Survey responses are anonymous.

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

52 (03/23/12 through 04/13/12) ***Attention All DSHS Family Planning Program Providers*******

TMHP has identified an issue that impacts Texas Department of State Health Services Family Planning Program claims. Claims submitted through TexMedConnect do not appear on the Claim Status Inquiry screen when a search is conducted for submitted claims.

Details are available on the TMHP website at www.tmhp.com. [\[link\]](#)

For more information, call the TMHP Contact Center at 1-800-925-9126.

53 (03/02/12 through 03/23/12) ***Attention All Family Planning Providers*******

Effective for dates of service on or after January 15, 2012, benefit criteria for family planning services for Department of Health Services have changed.

Details are available on the TMHP website at www.tmhp.com.[\[link\]](#)

For more information, call the TMHP Contact Center at 1-800-925-9126.

54 (03/09/12 through 03/30/12) ***Attention All THSteps Medical Providers*******

This is a clarification of an article titled "Benefits Changes for Texas Health Steps Preventive Medical Checkups Effective December 1, 2011," which was published on the TMHP website at www.tmhp.com on October 28, 2011.

The clarification is that the tuberculosis skin test may be submitted for reimbursement in addition to the THSteps medical checkup when the test is administered as part of the checkup. Providers must obtain their own supply of purified protein derivative (PPD). The state Infectious Disease Control Unit will no longer supply providers with PPD.

Details are available on the TMHP website at www.tmhp.com.[\[link\]](#)

For more information, call the TMHP Contact Center at 1-800-925-9126.

55 (03/23/12 through 04/13/12) ***Attention All CSHCN Services Program Providers*******

Effective for dates of service on or after May 1, 2012, benefit criteria for wound care management services will change for the Children with Special Health Care Needs (CSHCN) Services Program.

Details are available on the TMHP website at www.tmhp.com. [\[link\]](#)

For more information, call the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

56 (03/23/12 through 04/13/12) ***Attention All CSHCN Services Program Providers*******

Effective for dates of service on or after May 1, 2012, the Children with Special Health Care Needs (CSHCN) Services Program will no longer reimburse the professional interpretation component of procedure code 76511 to radiological laboratory and physiological laboratory providers.

For more information, call the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

57 (03/23/12 through 04/13/12) ***Attention All CSHCN Services Program Providers*******

The Children with Special Health Care Needs (CSHCN) Services Program is offering time-limited services from March 1, 2012, through August 31, 2012, to 726 eligible clients who are on the Program's waiting list. Eligible clients will be provided with a green, time-limited services form that prominently displays their eligibility dates.

These time-limited services are subject to current prior authorization guidelines and requirements. Providers may refer to the CSHCN Services Program Provider Manual, which is available on the TMHP website at www.tmhp.com for specific benefit information.

For more information, call the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

58 (03/23/12 through 04/13 /12) ***Attention All CSHCN Services Program Providers*******

Effective for dates of service on or after May 1, 2012, the reimbursement rates for some procedure codes will change for various services for the Children with Special Health Care Needs (CSHCN) Services Program.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP-CSHCN Services Program Contact Center at 1 800-568-2413.

59 (03/23/12 through 04/13 /12) ***Attention All CSHCN Services Program Providers*******

Effective for dates of service on or after May 1, 2012, the reimbursement rates for durable medical equipment services procedure code K0730 will change for the Children with Special Health Care Needs (CSHCN) Services Program.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP-CSHCN Services Program Contact Center at 1 800-568-2413.

60 (03/23/12 through 04/13 /12) ***Attention All CSHCN Services Program Providers*******

Effective for dates of service on or after May 1, 2012, the reimbursement rates for some female genital system surgery services will change for the Children with Special Health Care Needs (CSHCN) Services Program.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP-CSHCN Services Program Contact Center at 1 800-568-2413.

61 (03/23/12 through 04/13 /12) ***Attention All CSHCN Services Program Providers*******

Effective for dates of service on or after May 1, 2012, the reimbursement rates for some radiation oncology services procedure codes will change for the Children with Special Health Care Needs (CSHCN) Services Program.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP-CSHCN Services Program Contact Center at 1 800-568-2413.

62 (03/09/12 through 03/30/12) ***Attention All CSHCN Services Program Providers*******

Effective March 1, 2012, the CSHCN Services Program Prior Authorization Request for Medical Nutritional Services Form and Instructions will change.

Details are available on the TMHP website at www.tmhp.com.[\[link\]](#)

For more information, call the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

63 (03/09/12 through 03/30/12) ***Attention All CSHCN Services Program Providers*******

On February 29, 2012, prior authorizations for the current respiratory syncytial virus (RSV) season will expire. When requested by the provider, a sixth dose of palivizumab (Synagis) may be prior authorized for administration through March 31, 2012 for clients who meet the criteria for palivizumab administration.

Palivizumab is a benefit of the Children with Special Health Care Needs (CSHCN) Services Program when medically necessary as outlined in the current CSHCN Services Program Provider Manual, section 30.2.24.13, "Respiratory Syncytial Virus (RSV) Prophylaxis," on page 30-94.

For more information, call the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

64 (03/09/12 through 03/30/12) ***Attention All CSHCN Services Program Providers*******

The March 2012 version of the Children with Special Health Care Needs (CSHCN) Services Program Provider Manual is now available on the TMHP website at www.tmhp.com.

For more information, call the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

65 (03/02/12 through 03/23/12) ***Attention All CSHCN Services Program Providers*******

Effective for dates of service on or after March 1, 2012, the botulinum toxin type B benefit will change for the Children with Special Health Care Needs (CSHCN) Services Program. Procedure code J0587 will be limited to 100 billing units per day, any provider. One billing unit represents 100 units of medication. Currently, this medication is limited to 150 billing units per day, any provider.

For dates of service on or after March 1, 2012, any claim that is submitted in excess of 100 billing units per day will be cut back or denied.

For more information, call the TMHP Contact Center at 1-800-925-9126.

66 (03/02/12 through 03/23/12) ***Attention All CSHCN Services Program Providers*******

Effective for dates of service on or after April 1, 2012, provider types and places of service for cytopathology procedure codes 88104, 88106, 88108, and 88112 will change for the Children with Special Health Care Needs (CSHCN) Services Program.

Details are available on the TMHP website at www.tmhp.com.[\[link\]](#)

For more information, call the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.