

EDI 5010 Claims Containing Loop 2000C Will Be Rejected

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Providers that submit electronic claims using the electronic data interface (EDI) 5010 protocol should be aware that Loop 2000C is not accepted by TMHP for EDI 5010 claim submissions. Transactions that are submitted with information in the 2000C segment will be rejected. Providers will be notified of the rejection in the 277CA claims response, which will include a message that states the "Loop 2000C should not be present in claims submitted to TMHP."

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.