Reminder: Computer-Based Training for LTC Providers
Information posted September 4, 2012

This notice is to remind Long Term Care (LTC) providers that the Texas Medicaid & Healthcare Partnership (TMHP) offers the following computer-based training (CBT) programs:

- **TexMedConnect for Long Term Care (LTC) Providers**
  - The TexMedConnect for LTC Providers CBT will assist providers with:
    - Logging on to TexMedConnect
    - Using the Medicaid eligibility and service authorization verification (MESAV) function
    - Entering and saving claims
    - Using the claims date export, claims status inquiry, pending batch, batch history and Remittance and Status (R&S) functions
    - Filing adjustments

- **Long Term Care (LTC) Community Services Waiver Programs Computer-Based Training**
  - The Community Services Waiver Programs CBT presents information that will assist LTC Community Services Waiver providers in submitting assessments accurately and efficiently.
  - Topics in this CBT include information on:
    - LTC Online Portal General Information
    - Medical Necessity and Level of Care (MN/LOC) Assessment
    - Medical Necessity, Fair Hearings, and Resource Utilization Group (RUG)
    - Provider Workflow and Provider Action Messages
    - Resources and Additional information

- **Long Term Care (LTC) Nursing Facility/Hospice Computer-Based Training**
  - The Nursing Facility/Hospice CBT presents information that will assist LTC Nursing Facility/Hospice providers in submitting forms and assessments accurately and efficiently.
  - Topics in this CBT include information on:
    - LTC Online Portal General Information
    - Medical Necessity and Level of Care (MN/LOC) Assessment
    - Medical Necessity, Fair Hearings, and Resource Utilization Group (RUG)
    - Provider Workflow and Provider Action Messages
    - Resources and Additional information

CBTs can be accessed by selecting the Computer-Based Training link on the TMHP Provider Education Home Page: [http://www.tmhp.com/Pages/Education/Ed_Home.aspx](http://www.tmhp.com/Pages/Education/Ed_Home.aspx). Providers can access these CBT programs at any time and can complete them at their own pace. **Users can view subject-specific modules without having to complete the entire CBT.**

For questions regarding these CBTs, call the TMHP Call Center/Help Desk at 1-800-626-4117 or 1-800-727-5436. For CBT login or access issues, e-mail TMHP Learning Management System (LMS) support at TMHPTrainingSupport@tmhp.com.