The following DADS 2012 Christmas/New Year Holiday Processing Downtime Schedules calendar is being provided below for your use. Claims may take up to 24 hours to process following submission to TMHP.

<table>
<thead>
<tr>
<th>Provider Type</th>
<th>For claims submitted by NOON on:</th>
<th>Comptroller expected to issue warrant on:</th>
</tr>
</thead>
</table>
| Nursing Facilities Hospice Community Services ICF/IID Non-State (Service Group 6) | ▪ December 19, 2012  
▪ December 20, 2012  
▪ December 21, 2012  
▪ December 24, 2012  
▪ December 25, 2012  
▪ December 26, 2012  
▪ December 27, 2012 | ▪ December 27, 2012  
▪ December 28, 2012  
▪ December 31, 2012  
▪ December 31, 2012  
▪ December 31, 2012  
▪ December 31, 2012  
▪ January 2, 2013 |
| ICF/IID Community/State (Service Group 5) | ▪ December 17, 2012  
▪ December 21, 2012 | ▪ December 21, 2012  
▪ January 2, 2013 |
| HCS/TxHmL | ▪ December 21, 2012  
▪ January 4, 2013 |

Important: The date payments are issued to your account will vary by the financial institution you bank with. To obtain information about the status of claim payments, providers may access the Texas Comptroller of Public Accounts website at [https://ecpa.cpa.state.tx.us](https://ecpa.cpa.state.tx.us) and choose the State-to-Vendor-Payment Info-Online-Search link.

Providers may refer questions to DADS Provider Claims Services (PCS) Hotline staff at 512-438-2200:

▪ Option 1 for Nursing Facilities/Community Services/Therapy and Intermediate Care Facility/Facilities for Individuals with an Intellectual Disability or Related Conditions (ICF/IID) Providers

▪ Option 5 for Home and Community-based Services (HCS) / Texas Home Living (TxHmL) Waiver Program