Correction to Scheduled System Maintenance and Server Migration March 10 -11, 2013

Information posted March 1, 2013

This is a correction to articles titled “Scheduled System Maintenance March 10, 2013,” which was published on this website on January 23, 2013, and “Server Migration Scheduled for March, April, and June 2013,” which was published on this website on February 15, 2013. The articles included incorrect start times for the scheduled system maintenance. The list of unavailable services was also incomplete.

The following is the correct information:

The scheduled system maintenance and server migration will be from noon, Sunday, March 10, 2013, to 6 a.m., on Monday, March 11, 2013. During the system maintenance window, some applications will be unavailable for both Acute Care and Long Term Care (LTC) systems.

The following functions will be unavailable during the maintenance:

- Electronic data interchange (EDI)
- The Automated Inquiry System (AIS).
- TexMedConnect
- Portal applications
  - Provider Enrollment on the Portal (PEP)
  - Online Provider Lookup (OPL)
  - Provider Information Management System (PIMS)
  - LTC Online Portal
  - Managed Care Prior Authorizations (MCPA)
  - Learning Management System (LMS)
  - Online Fee Lookup (OFL)