

Maintenance Scheduled for MTP Claims Processing System May 6 Through May 8

Information posted May 6, 2013

TMHP has scheduled maintenance for the Medical Transportation Program (MTP) claims processing system for May 6, 2013, through May 8, 2013. During the maintenance period, providers may submit claims as usual. For claims that are received during the maintenance period, the internal control numbers (ICNs) will begin with "999." TMHP will automatically begin processing the backlog of "999" claims by 9 p.m., on May 8, 2013. Providers do not need to resubmit a claim that received an ICN beginning with "999" during the maintenance period.

For more information, call the TMHP Contact Center at 1-800-925-9126.