

Online Provider Lookup Search Page to Include Ordering- or Referring-Only Providers Beginning July 26, 2013

Information posted June 7, 2013

Effective July 26, 2013, the Online Provider Lookup (OPL) search page will allow providers to search for ordering/referring-only providers, which will help providers verify that the provider that ordered or referred services is enrolled in Texas Medicaid as required by the Affordable Care Act.

Providers can refer to the articles titled "[Effective January 2013: Ordering- and Referring-Only Providers Must Enroll in Texas Medicaid; Impact on Provider Claims Filing](#)," which was published on this website on November 16, 2012, and "[Enrollment of Ordering-and Referring-only Providers to Be Required by the CSHCN Service Program](#)," which was published on this website on December 7, 2012.

After the OPL is updated, providers and Medicaid and Children with Special Healthcare Needs (CSHCN) Services Program clients will be able to search to verify that an ordering/referring-only provider is enrolled in Medicaid through the Basic Provider Search or Advanced Provider Search.

The following pages describe the new search process.

The Basic Provider Search page:

In section 2, below Last Name/Facility Name, the following new field will appear **Include Ordering/Referring-Only?** Change the defaulted drop-down box from “No” to “Yes” to include all providers enrolled in Medicaid that only order and refer items or services for Medicaid clients.

Instructions:
To find a doctor, hospital or other participating provider we offer two (2) search methods. Links to each of these search methods are found at the top of the Online Provider Lookup pages.

- Indicates a required field

1. Please select your search criteria below to find a provider who is accepting new patients:

Health Plan • Traditional Medicaid [more information](#)

2. Enter and/or select other information to narrow your search:

Last Name/Facility Name [more information](#)

Include Ordering/Referring-Only? No [more information](#)

HMO Plan Name Select a Plan [more information](#)

Provider Type Select a Provider Type [more information](#)

Urgent Care Center? No Preference [more information](#)

3. Please enter location information:

ZIP Code • [more information](#) Distance from ZIP Code miles [more information](#)

Or


Provider Located In County • [more information](#)

Select a County
Anderson
Andrews
Angelina
Aransas

You can pick up to 5 counties. Hold down the CTRL button and click each county you would like to search.

Advanced Provider Search:

This section contains the same fields as the Basic Search sections 1-3 plus an additional section 4 for other information to narrow the search.



[Home](#) [Basic Search](#) [Advanced Search](#) [Support Links](#) [Español](#) [Help](#)

TMHP - Advanced Provider Search

Instructions:
To find a doctor, hospital or other participating provider we offer two (2) search methods. Links to each of these search methods are found at the top of the Online Provider Lookup pages.


- Indicates a required field

1. Please select your search criteria below to find a provider who is accepting new patients:

Health Plan • [more information](#)

2. Enter and/or select other information to narrow your search:

Last Name/Facility Name [more information](#)

Include Ordering/Referring-Only? [more information](#) 

HMO Plan Name [more information](#)

Provider Type [more information](#)

Urgent Care Center? [more information](#)

3. Please enter location information:

ZIP Code • [more information](#) Distance from ZIP Code: [more information](#)

Or

Provider Located in County • [more information](#)

You can pick up to 5 counties. Hold down the CTRL button and click each county you would like to search.

4. Select other information to narrow your search further:

Accepting New Patients [more information](#)

Provider Specialty [more information](#)

Provider Subspecialty [more information](#)

Extended Hours Available [more information](#)

Other Services Offered [more information](#)

Other Languages Spoken [more information](#)

Patient Age [more information](#)

Patient Gender Served [more information](#)

County Served by Provider [more information](#)

Expanded Results Page:

This page will display **Ordering/Referring-Only** in the Details section under the participating plans text box. If the provider is an ordering or referring-only provider, "Yes" will be displayed. If the provider is a regular provider, "No" will be displayed.

The screenshot shows the TMHP website interface. At the top, there is a navigation bar with links for Home, Basic Search, Advanced Search, Support Links, Español, and Help. The main heading is "TMHP - Expanded Results" with a "Print" button. Below this is a "Search Criteria Summary" section with a "Last Name/Facility Name" input field, "Provider Type: Primary Care Provider", and "County: Austin". A "Details" section is visible, containing a table of "Participating Plans - Service Area" and "Accepting New Patients".

Participating Plans - Service Area	Accepting New Patients
Amerigroup - Lubbock	Call Provider
Amerigroup - Lubbock	Call Provider
TRADITIONAL MEDICAID	Call Provider
Amerigroup - MRSA West	Call Provider

Below the table, there is a green checkmark icon and the text "= Primary Care Provider [more information](#)".

This is a close-up of the provider details section. On the left, there are fields for "Provider Gender", "Provider Address" (with a "View Map" link), "Office Phone Number", and "Provider Office Hours" (with sub-fields for DAY, OPEN, and CLOSE). Below these is the text "Call the provider for the office hours." On the right, there is a list of details: "Ordering/Referring-Only? Yes" (highlighted with a red arrow), "Distance:", "Other Languages Spoken:", "Patient Gender Served: All", "Patient Age Served: 0 - 99", "Urgent Care Center? Call Provider", "Texas Women's Health Program: No", and "Other Services Offered:". At the bottom of this section, it says "Providers - Click [here](#) to update your information."

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.