

# Additional Requirements for Home Health Agency and Hospital Providers that Render Telemonitoring Services

Information posted August 16, 2013

Telemonitoring services will be a benefit of Texas Medicaid and the Children with Special Health Care Needs (CSHCN) Service Program for dates of service on or after October 1, 2013. For information about telemonitoring benefits and limitations, providers can refer to the articles titled "[Home Telemonitoring Services to be a Benefit for Texas Medicaid October 1, 2013](#)," and "[Home Telemonitoring Services to Be a Benefit for the CSHCN Services Program October 1, 2013](#)," which were published on this website on August 16, 2013.

Beginning September 1, 2013, home health agency or outpatient hospital providers will be able to indicate that they provide telemonitoring services:

- Current providers must use the Provider Information Management System (PIMS) to indicate that they provide telemonitoring services.
- Newly enrolling or re-enrolling home health agency or outpatient hospital providers will indicate whether they provide telemonitoring services during the enrollment process.

Claims for telemonitoring services from providers that have not previously indicated that they provide telemonitoring services will be denied.

## Currently-Enrolled Providers

Beginning September 1, 2013, eligible providers can use PIMS to indicate that they provide telemonitoring services. To access PIMS, providers must log in to their account using their home health agency or outpatient hospital Texas Provider Identifiers (TPI).

After indicating that they are telemonitoring services providers in PIMS, providers will be identified as telemonitoring providers in the Online Provider Lookup (OPL), and clients will be able to search for all telemonitoring providers that are enrolled in Texas Medicaid and the CSHCN Services Program.

Beginning September 1, 2013, home health agency providers and hospital providers that have indicated they are telemonitoring providers through PIMS can request prior authorizations for services to be rendered for dates of service on or after October 1, 2013.

Prior authorization requests will not be granted for providers that have not previously indicated through PIMS that they provide telemonitoring services.

## Newly Enrolling or Re-enrolling Providers

Effective September 1, 2013, the Texas Medicaid Provider Enrollment Application and the Children with Special Health Care Needs (CSHCN) Services Program Provider Enrollment Application will be updated to include a telemonitoring question. Newly enrolling or re-enrolling home health agency providers and hospital providers that will be providing telemonitoring services must use version XXVI of the paper Texas Medicaid Provider Enrollment Application and version XX the paper CSHCN Services Program Provider Enrollment Application so that they can answer the telemonitoring question.

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.