

## **TMHP Scheduled System Maintenance October 13, 2013**

Information posted August 30, 2013

TMHP will perform scheduled maintenance of the Claims Engine and Long Term Care (LTC) systems on Sunday October 13, 2013, from 4 p.m. until midnight. During the system maintenance window, some applications will be unavailable for both the Acute Care and LTC systems. Batch claims and batch claims status inquiries (CSIs) may be submitted during the maintenance period.

The following functions will be unavailable during the maintenance period for both the Acute Care and LTC systems:

- Claim status inquiries through the Automated Inquiry System (AIS), the TMHP website, TexMedConnect, or electronic data interchange (EDI).
- Interactive eligibility verification through AIS, the TMHP website, TexMedConnect, or EDI.
- Interactive claims submission through TexMedConnect or EDI.
- Learning Management System (LMS)