

The Batch ID Must Be Submitted with the Electronic Response File for Appealing Denied Claims

Information posted April 25, 2014

This is a reminder that providers must include the batch ID in all electronic response files submitted to TMHP for appeals to denied claims. Handwritten batch IDs are not acceptable for submission to TMHP.

The batch ID is located in the file name of the returned 277CA claims response, and not within the file.

Providers who cannot identify or retrieve the batch ID from the 277CA claims response file name should contact the clearinghouse or vendor to have the filename included in the response document. If not, the provider must request a copy of the response file that contains the filename from the clearinghouse so that it can be sent to TMHP with the appeal.

TMHP now generates a 277CA claims response file that reports if a claim is denied instead of an Electronic Data Interchange (EDI) Rejected Transaction Report. This change was implemented with the 5010 claims format implementation on August 1, 2012.

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.