Upcoming Changes to TexMedConnect

Information posted December 11, 2014

Beginning December 14, 2014, modifications to the Long Term Care (LTC) TexMedConnect will be made. The modifications will allow all institutional Nursing Facility (NF) claims submitted to TMHP to be forwarded to the appropriate Managed Care Organization (MCO). This new claims forwarding process will be effective on March 1, 2015.

Important: Although the modifications to the screens listed below will appear on TexMedConnect on December 14, 2014, providers should take no action until the new NF claims forwarding process begins on March 1, 2015. The screen modifications will impact only NF providers transitioning to Managed Care on March 1, 2015.

December 2014 Release Changes:

1. Medicaid Eligibility and Service Authorization Verification (MESAV)
   On December 14, 2014, a static message will appear on the MESAV results screen instructing providers to verify service authorizations for Managed Care individuals with an MCO.

As a reminder, NFs can currently use the Managed Care eligibility section at the bottom of the MESAV to verify enrollment with an MCO.
2. **Claims Status Inquiry (CSI)**

An MCO claim lookup by transaction number function will be added to the bottom of the LTC TexMedConnect CSI screen. This transaction number can be used to look up a claim forwarded to an MCO. This functionality will be used only by NFs with residents who transition to managed care on March 1, 2015.

For more information, call the LTC Help Desk at 1-800-626-4117, Option 1.