

Electronic Visit Verification (EVV) Initiative Implementation Dates Updated

Information posted January 22, 2015

This is a follow up to the article titled, "[Statewide Implementation of Electronic Visit Verification \(EVV\) Initiative Effective February 1, 2015 for Attendant Services, Effective May 1, 2015 for Private Duty Nursing Services](#)," which was published on this website on December 11, 2014.

The Health and Human Services Commission (HHSC) is deferring implementation of electronic visit verification (EVV) for attendant services from February 1, 2015, to March 1, 2015. Private duty nursing (PDN) EVV implementation is also being delayed from May 1, 2015 to June 1, 2015. The one month deferred implementation for attendant services and PDN will allow all Medicaid-enrolled service providers (provider agencies), who provide Medicaid services that are subject to EVV, more time to fully evaluate and determine which EVV system best fits their business needs. The delay also provides more time for EVV vendors and the state to educate and train provider agency staff on the use of EVV.

Provider agencies that selected an EVV vendor by the original HHSC-required date of January 9, 2015, should continue working with their selected EVV vendor toward successful implementation by March 1, 2015. Deferred implementation also allows providers that have already selected a vendor one additional month for staff education and training, as well as completion of full system readiness.

Provider Agency Selection of an EVV Vendor

Beginning March 1, 2015, all provider agencies providing services subject to EVV are required to use a HHSC approved EVV system to record on-site visitation with the individual and/or member. All applicable provider agencies that have not yet selected an EVV vendor must make a selection and submit a completed [Medicaid Electronic Visit Verification Provider System Selection Form](#) no later than February 10, 2015.

Participation in EVV for individuals receiving Consumer Directed Services (CDS) is optional. However, if they choose to participate, the Financial Management Services Agency (FMSA) must also select a vendor by the above date.

The EVV initiative affects Medicaid STAR+PLUS, STAR Health, acute care fee-for-service, and Department of Aging and Disability Services (DADS) service providers who provide "covered services" in the home and in the community (see the Covered Services section below). Anyone providing covered services to an individual or health plan member must use the selected EVV system to record visit arrival and departure times. The provider agency will use the time recorded in the EVV system to determine billable units and hours before requesting payment.

The completed [Medicaid Electronic Visit Verification Provider System Selection Form](#) must be submitted by email or fax to:

- The selected EVV vendor; and
- Each entity with which a provider is contracted or enrolled as a provider of services.

The form may be downloaded or printed from any Medicaid STAR+PLUS or STAR Health managed care organization website, the Texas Medicaid & Healthcare Partnership (TMHP) website, the DADS EVV website, or from any EVV vendor website.

Covered Services

The following services are subject to EVV requirements for attendant services beginning March 1, 2015, and for private duty nursing (PDN) services beginning June 1, 2015:

Services	Description
Managed Care	Personal assistance services (PAS), personal care services (PCS) and private duty nursing (PDN) services provided in the home and in the community in the managed care STAR+PLUS and STAR Health programs
HHSC acute care fee-for-service	PCS and PDN services provided in the home and in the community
DADS fee-for-service	Attendant-like services provided in the home and in the community for the following programs: <ul style="list-style-type: none"> • Community Attendant Services (CAS) • Community Living Assistance and Support Services (CLASS) <ul style="list-style-type: none"> ○ Habilitation services and in-home respite • Family Care (FC) • Medically Dependent Children Program (MDCP) <ul style="list-style-type: none"> ○ In-home respite and family flexible support • Primary Home Care (PHC)
Consumer Directed Services	EVV is optional for individuals who have selected the Consumer Directed Services (CDS) option.

Notice to DADS providers

EVV services provided through the current Santrax EVV system will end February 28, 2015. All DADS service providers currently using Santrax must select one of the four HHSC-approved EVV systems no later than February 10, 2015 (see the EVV Vendor Contact Information section below).

Timeline Summary

Action	Date
Provider agencies, including former users of Santrax, that have not yet selected an EVV vendor, must select an EVV vendor no later than	February 10, 2015
DADS current EVV services provided by Santrax ends	February 28, 2015
All Medicaid-enrolled service providers (provider agencies) providing “covered services” in the home and in the community are required to use an HHSC-approved EVV system to record on-site visitation with the individual or health plan member beginning	Attendant services March 1, 2015
	Private duty nursing services June 1, 2015
Providers will use the EVV system, refine their	Attendant services

operational processes, and may use paper timesheets as supporting documentation during the first three months of implementation from	March 1 – May 31, 2015 Private duty nursing services June 1 - August 31, 2015
The use of paper timesheets to support billing for “covered services” ends at midnight	Attendant services May 31, 2015 Private duty nursing services August 31, 2015
Providers must be in full compliance with EVV requirements effective	Attendant services June 1, 2015 Private duty nursing services September 1, 2015

List of HHSC Approved EVV Vendors

Care Monitoring 2000, LLC (CM2000)		
Website: http://www.cm2000.com/texas.aspx		
Contact:	Email:	Phone:
Alan Morris Sales Account Manager	alan.morris@cm2000.com	Cell: (214) 771-6316 Office: (855) 209-2345
Greg Lotz Sales Account Manager	greg.lotz@cm2000.com	Cell: (727) 433-3636 Office: (855) 209-2345
DataLogic (Vesta) Software, Inc.		
Website: www.vestaevv.com		
Contact:	Email:	Phone:
Gloria Garza, Ph.D. Business Development Director	gloria@vesta.net	(956) 412-1424
Angela Byrd, Vesta EVV Specialist	angela@vesta.net	(956) 412-1424
MEDsys Software Solutions, LLC		
Website: www.medsyshcs.com		
Contact:	Email:	Phone:
Texas Dedicated Support and Sales Number		(877) 698-9392 Option 2 for sales
Jeff Calcaterra	jcalcaterra@medsyshcs.com	(419) 491-3335 Ext. 722
Hank Hernly	hhernly@medsyshcs.com	(419) 491-3335 Ext. 702
Sandata Technologies, LLC		
Website: www.sandata.com/resources/santrax-electronic-visit-verification-for-tx-evv-mandate		

Contact:	Email:	Phone:
Toll Free Texas Hotline	texasevv@sandata.com	(800) 544-7263
Michelle Spinelli (Primary contact)		(800) 544-7263 Ext. 1204
Vincent Fasano (Alternate Contact)		(800) 544-7263 Ext.1323
Joe Martinez (Alternate Contact)		(800) 544-7263 Ext. 1363
Rich Clark (Alternate Contact)		(800) 544-7263 Ext. 1197

Training Information

HHSC, in coordination with Medicaid MCOs, TMHP, EVV vendors, and DADS, will be conducting provider education and training on the operational requirements and the use of EVV. Provider agencies should monitor MCO, TMHP, HHSC and DADS websites for additional information regarding EVV implementation.

General Information

Provider agencies are encouraged to sign up for email updates at:

<https://public.govdelivery.com/accounts/TXHHSC/subscriber/new>

Questions about EVV implementation or the Medicaid Electronic Visit Verification Provider System Selection Form may be sent to:

Program	Email
Managed Care	Managed_Care_Initiatives@hhsc.state.tx.us
DADS fee-for-service programs	CPC@dads.state.tx.us
HHSC Acute Care fee-for-service	deborah.keyser@hhsc.state.tx.us