Checking MESAV for Managed Care Enrollment

Information posted February 27, 2015

Medicaid Eligibility and Service Authorization Verification (MESAV) started showing enrollment segments for Nursing Facility (NF) residents in managed care as of February 18, 2015. If MESAV does not show a resident enrolled in managed care, it could be due to a loss of Medicaid eligibility or a lag in the alignment of the eligibility system. Be sure to query the MESAV for dates that span the March 1, 2015, effective date for the transition.

As Nursing Facilities transition to managed care, there will always be some portion of the NF Medicaid population in fee-for-service (FFS), whether as a result of eligibility systems timing, or because the resident is newly eligible for Medicaid and has yet to make a managed care enrollment selection.

Whenever MESAV does not indicate a STAR+PLUS managed care plan for a resident, the NF should continue billing FFS as they do today through Texas Medicaid & Healthcare Partnership (TMHP). If the NF feels there may be an error associated with the managed care in enrollment reflected in MESAV, they should email the question to the HHSC Managed Care Expansion command center with specifics about the individual for research. The email address for the command center is: ManagedCareExpansion2015@hhsc.state.tx.us.

Providers should continue to contact TMHP at 1-800-626-4117, Option 1, for questions about accessing and/or understanding data displayed in MESAV.