

Medicaid Provider Notification:
**Statewide Implementation of
Electronic Visit Verification (EVV) Initiative**

IMPLEMENTATION DELAY

The Texas Health and Human Services Commission (HHSC) has asked TMHP to publish the following article.

DELAYED IMPLEMENTATION FOR EVV

The Health and Human Services Commission (HHSC) is delaying implementation of electronic visit verification (EVV). HHSC will notify providers no less than 30 days before they are required to begin using EVV.

As previously stated in a provider notification published in early February 2015, all agencies providing services subject to EVV that did not select an EVV vendor by close of business on February 10, 2015 will be assigned to an HHSC-approved EVV vendor for the provision of EVV services. HHSC will make this assignment by default for any provider who failed to notify their managed care organization or TMHP/Accenture by the February 10 deadline.

NOTE: Provider agencies delivering private duty nursing (PDN) services or Community First Choice (CFC) services are required to select an EVV vendor by close of business on April 10, 2015.

Provider agencies assigned an EVV vendor by HHSC by default will be notified by HHSC in March 2015. The notification will include contact information for the EVV vendor the provider agency was assigned to. HHSC will also notify each of the EVV vendors. This notification will include a list of provider agency assignments.

Deferred implementation provides more time for EVV vendors and the state to train provider agency staff on the use of EVV, and allows providers that have already selected a vendor additional time for staff training, as well as completion of full system readiness.

COVERED SERVICES

The EVV initiative affects Medicaid STAR+PLUS, STAR Health, acute care fee-for-service, and Department of Aging and Disability Services (DADS) service providers who provide the covered services listed below in the home and in the community. Anyone providing covered services to an individual or health plan member must use the selected EVV system to record visit arrival and departure times. The provider agency will use the time recorded in the EVV system to determine billable units/hours before requesting payment.

The following services are subject to EVV requirements:

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Services	Description
Managed Care	Personal assistance services (PAS), personal care services (PCS), private duty nursing (PDN) services, and Community First Choice (CFC) services provided in the home and in the community in the managed care STAR+PLUS and STAR Health programs
HHSC acute care fee-for-service	PCS and PDN services provided in the home and in the community
DADS fee-for-service	Attendant-like services provided in the home and in the community for the following programs: <ul style="list-style-type: none"> • Community Attendant Services (CAS) • Community Living Assistance and Support Services (CLASS) <ul style="list-style-type: none"> ○ Habilitation services and in-home respite • Family Care (FC) • Medically Dependent Children Program (MDCP) <ul style="list-style-type: none"> ○ In-home respite and flexible family support • Primary Home Care (PHC)
Consumer Directed Services	EVV is optional for individuals who have selected the Consumer Directed Services (CDS) option.

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NOTICE TO DADS PROVIDERS

All DADS service providers currently using the Santrax EVV system should continue using the Santrax system until further notification.

TRAINING INFORMATION

HHSC, in coordination with Medicaid MCOs, TMHP, EVV vendors, and DADS, began conducting provider training on the operational requirements and the use of EVV in February, 2015. Providers may find information about training sessions and how to register at the following link:

<http://www.dads.state.tx.us/evv>

Additionally, HHSC will be hosting webinars for provider training; EVV vendors will conduct face-to-face training for providers, and vendor training materials can be found on-line at EVV vendor websites.

Provider agencies should monitor MCO, TMHP, HHSC and DADS websites for additional information regarding EVV implementation and training opportunities.

GENERAL INFORMATION

Provider agencies are encouraged to sign-up for email updates at:

<https://public.govdelivery.com/accounts/TXHHSC/subscriber/new>

Questions about EVV implementation or the Medicaid Electronic Visit Verification Provider System Selection Form may be directed to:

Program	Email
Managed Care	Managed_Care_Initiatives@hhsc.state.tx.us
DADS fee-for-service programs	CPC@dads.state.tx.us
TMHP (acute care fee-for-service programs)	1-800-925-9126, Option 5