Provider Management Information System (PIMS) User Guide Now Available

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The Provider Information Management Systems (PIMS) User Guide is now available and can be accessed via the Reference Material webpage on the this website.

The PIMS application is used to maintain provider accounts. It is accessed online from the Texas Medicaid & Healthcare Partnership (TMHP) website through “My Account.”

This user guide provides instructions for navigating through “My Account” and how to update demographic and account information in PIMS.

The information populated in PIMS will also appear in the Online Provider Lookup (OPL) tool. The OPL search tool assists in finding doctors, hospitals or other participating providers in the Medicaid network. It is extremely important that the information in the OPL tool be kept up to date with the most current provider data.

For more information, call the TMHP Contact Center at 1-800-925-9126.