Ensuring HHSC EVV Data Integrity

Information posted June 3, 2015

Data integrity is a critical component of the Health and Human Services Commission (HHSC) electronic visit verification (EVV) initiative. The HHSC EVV Initiative Provider Compliance Plan requires provider agencies to ensure all required data elements are uploaded or entered into the EVV system completely, accurately, and in a timely manner.

Payors – such as a managed care organization, Accenture, or DADS – routinely review provider claims and may reject or recoup claims if the required EVV system data fields are not complete or accurate.

HHSC encourages provider agencies to work with their EVV vendor to ensure all required and conditionally required data fields contain complete and accurate data before submitting a claim. Each EVV system offers a variety of detailed reports that can help provider agencies identify data entry errors and missing required data.

Click here to view the complete HHSC Provider Notification.

For more information regarding the EVV initiative, please visit the EVV Website.

For questions regarding this alert or general questions relating to EVV, email the DADS EVV mailbox at CPC@dads.state.tx.us.