
Banner Messages for the 10-19-15 and 10-23-15 Reports

This file contains abbreviated messages meant to provide timely notifications that affect all provider groups (physicians, dentists, and so forth). Additional current and historic information affecting the Medicaid, Medicaid Managed Care, and Children with Special Health Care Needs (CSHCN) Services Program provider community may be found in the earlier postings of these files in the TMHP banner library at www.tmhp.com.

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Total Messages (37)

1 (10/23/15 through 11/13/15) ***Attention All Medicaid Providers*******

Providers should use the temporary fax number (210) 646-2453 for submission of form H3038-P, CHIP Perinatal - Emergency Medical Services Certification, until further notified.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, email cpc@hhsc.state.tx.us.

2 (10/23/15 through 11/13/15) ***Attention All Medicaid Providers*******

Providers that submit professional claims for obstetric and prenatal services that span the International Classification of Diseases, Tenth Revision, Clinical Modification (ICD-10-CM) implementation date of October 1, 2015, will need to submit separate claims for services rendered on or before September 30, 2015, and for services rendered on or after October 1, 2015.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

3 (10/23/15 through 11/13/15) ***Attention All Medicaid Providers*******

This is a correction to an article titled "Pricing Updates for Rural Hospitals Effective September 1, 2015," which was published on this website on September 24, 2015. The correction is that the changes indicated in the article apply for rural hospitals only. No changes were made for children's hospitals or state-owned teaching hospitals.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

4 (10/23/15 through 11/13/15) ***Attention All Medicaid Providers*******

There is an update to the article titled "Benefit Criteria to Change for PLS Drug Testing and Therapeutic Drug Assays November 1, 2015" which was published on the TMHP website on September 11, 2015.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

5 (10/23/15 through 11/13/15) ***Attention All Medicaid Providers*******

Reminder: TMHP will perform scheduled maintenance on Sunday, December 6, 2015, from 4:00 p.m. until 11:59 p.m. During the system maintenance window, all applications and functions will be unavailable.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

6 (10/23/15 through 11/13/15) ***Attention All Medicaid Providers*******

Providers can update certain account information using the Provider Information Management System (PIMS) tool. This is a reminder that the Provider Information Management Systems (PIMS) User Guide is available on the TMHP website at www.tmhp.com. Providers can click on "I would like to..." on the provider home page and look under "secure provider tasks," to access how to update information in the PIMS.

The PIMS application is used to maintain provider accounts. It is accessed online from the TMHP website by logging in to the provider account. Details are available on the TMHP website at www.tmhp.com. [[link](#)]

7 (10/23/15 through 11/13/15) ***Attention Medicaid Providers*******

For dates of service on or after January 1, 2015, the reimbursement rate for Indian Health Services procedure code T1015 has increased from \$342.00 to \$350.00 for clients of all ages.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

8 (10/06/15 through 10/30/15) ***Attention All Medicaid Providers*******

TMHP will perform system maintenance from 9 p.m. Friday, October 30, 2015, until 11:59 a.m. Saturday, October 31, 2015. During this time period, Prior Authorization on the Portal will be unavailable to providers. No other TMHP applications or functions will be impacted.

For more information, call the TMHP Contact Center at 1-800-925-9126.

9 (10/16/15 through 11/6/15) ***Attention All Medicaid Providers*******

TMHP has identified an issue that affects ICD-10 professional, dental, and outpatient claims submitted with two dates of service, one of which was October 1, 2015. Because of the identified issue, these claims will reject with an explanation of benefits (EOB) code 01229. TMHP is working to correct the situation within the next two business days. TMHP will notify providers when the situation has been resolved. Providers will need to resubmit these rejected claims, as TMHP does not have enough information to reprocess them.

For more information, call the TMHP Contact Center at 1-800-925-9126.

10 (10/16/15 through 11/6/15) ***Attention All Medicaid Providers*******

The issue with professional, dental, and outpatient claims with two dates of service rejecting with an explanation of benefits (EOB) code 01229, has been resolved. Providers may resubmit affected claims for processing.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

Texas Medicaid & Healthcare Partnership apologizes for any inconvenience.

For more information, call the TMHP Contact Center at 1-800-925-9126.

11 (10/16/15 through 11/06/15) ***Attention All Medicaid Providers*******

There is a correction to the current Texas Medicaid Provider Procedures Manual, Behavioral Health, Rehabilitation, and Case Management Services Handbook, subsection 6.5, "Prior Authorization Requirements after the Annual Encounter or Visit Limitations Have Been Met." The fax number listed within this section is incorrect. The correct fax number is 1-512-514-4211.

For more information, call the TMHP Contact Center at 1-800-925-9126.

12 (10/09/15 through 10/30/15) ***Attention All Medicaid Providers*******

Geneticist enrollment guidelines have been updated for Texas Medicaid.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

13 (10/09/15 through 10/30/15) ***Attention All Medicaid Providers*******

TMHP has identified an issue that impacts claims submitted for the compounded version of hydroxyprogesterone caproate.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

14 (10/09/15 through 10/30/15) ***Attention All Medicaid Providers*******

TMHP has identified an issue with Medicare crossover claims that were submitted by Licensed Professional Counselors (LPCs) and Comprehensive Care Program (CCP) social workers for dates of service on or after January 1, 2014.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

15 (10/09/15 through 10/30/15) ***Attention All Medicaid Providers*******

Effective September 29, 2015, for dates of service on or after January 1, 2015, procedure code A4264 will become a benefit of Texas Medicaid for ambulatory surgical center providers (freestanding and hospital based) for services in the outpatient hospital setting.

TMHP will reprocess claims for dates of service from January 1, 2015, through September 29, 2015, and providers may receive additional payment, which will be reflected on future Remittance and Status (R&S) Reports. For more information, call the TMHP Contact Center at 1-800-925-9126.

16 (10/09/15 through 10/30/15) ***Attention All Medicaid Providers*******

The Centers for Medicare & Medicaid Services (CMS) has updated the present on admission (POA) exempt diagnosis list for inpatient hospital claims for the International Classification of Diseases, Tenth Revision, Clinical Modification (ICD-10-CM).

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

17 (10/02/15 through 10/23/15) ***Attention All Medicaid Dental Providers*******

Effective for dates of service on or after October 1, 2015, benefit criteria for diagnostic dental services will change for Texas Medicaid.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

18 (10/02/15 through 10/23/15) ***Attention All Medicaid Providers*******

Effective September 25, 2015, for dates of service on or after September 1, 2015, outpatient Texas Medicaid reimbursement for rural hospitals will be increased according to special provision 58 of the 2016-2017 General Appropriations Act (Article II, Health and Human Services Commission [HHSC] H.B. 1, 84th Legislature, Regular Session). The increases are for general outpatient reimbursements. The provision further requires an increase in emergency department hospital reimbursement for nonemergency related visits in rural hospitals.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

19 (10/02/15 through 10/23/15) ***Attention All Medicaid Services Program Providers*******

The TMHP Provider Enrollment Tools Quick Reference Guide provides step-by-step instructions for the Texas Medicaid enrollment and re-enrollment process. It has links to provider re-enrollment training on the TMHP Learning Management System (LMS), information about provider town hall meetings, the current Texas Medicaid Provider Procedures Manual, and the re-enrollment Frequently Asked Questions.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126, option 2, or the TMHP-CSHCN Services Program Contact Center 1-800-568-2413.

20 (10/09/15 through 10/30/15) ***Attention All Providers*******

Effective October 1, 2015, TMHP will begin using diagnosis codes and surgical procedure codes from the International Classification of Diseases, Tenth Revision, Clinical Modification (ICD-10-CM) as directed by the Centers of Medicare and Medicaid Services (CMS).

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

21 10/09/15 through 10/30/15) ***Attention Medicaid and Expanded Primary Health Care Providers *******

Effective for dates of services on or after October 1, 2015, reimbursement rate changes and updates for some procedure codes were presented at a public rate hearing on August 13, 2015.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

22 (10/09/15 through 10/30/15) ***Attention All Providers*******

For services authorized with an International Classification of Diseases, Ninth Revision, Clinical Modification (ICD-9-CM) diagnosis code on or before September 30, 2015, Texas Medicaid will not require providers to submit or obtain updated forms to reflect International Classification of Diseases, Tenth

Revision, Clinical Modification (ICD-10-CM) diagnosis codes for services rendered on or after October 1, 2015.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

23 (10/9/15 through 10/30/15) ***Attention All Medicaid and CSHCN Services Program Providers*******

TMHP has identified an issue which impacts ambulance services claims paid for clients receiving inpatient hospital services. Claims with dates of service on or after September 1, 2013, may have been paid during the inpatient stay.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

24 (10/02/15 through 10/30/15) ***Attention All Medicaid Providers*******

The Texas Pharmaceutical & Therapeutics (P&T) Committee meeting originally scheduled for Friday, October 23, 2015, has been moved to Friday, November 6, 2015.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

25 (10/02/2015 through 10/30/2015) ***Attention All Medicaid and CSHCN Services Providers*******

The Interim Claims Training Snapshot computer-based training (CBT) is now available. The purpose of the Interim Claims Training Snapshot CBT is to assist Texas Medicaid and Children with Special Health Care Needs (CSHCN) Services Program acute care hospital providers with submitting interim claims for prolonged inpatient stays that exceed 30 days.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

26 (10/09/15 through 10/30/15) ***Attention Texas Medicaid and CSHCN Services Program Providers*******

Reminder: The current authorization and prior authorization forms are available on the TMHP Forms web page at www.tmhp.com. Providers must ensure they are using the current form by reviewing the revision date at the bottom of each form. The forms have been reviewed for ICD-10 changes, and all necessary updates have been made with various revision dates. Some forms have been updated with a revision date of October 1, 2015. Providers can submit either the updated form or the previous version of the form until October 31, 2015.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

27 (10/02/15 through 10/23/15) *** Attention All Medicaid and CSHCN Services Program Providers*******

TMHP will implement third quarter additions and revisions to the 2015 Healthcare Common Procedure Coding System (HCPCS) on October 1, 2015.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

28 (10/16/15 through 10/19/15)*** Attention All Providers*******

TMHP will perform emergency system maintenance on Sunday, October 18, 2015, from 1 p.m. until 4 p.m. All applications and functions will be unavailable during the system maintenance window.

29 (10/09/15 through 10/30/15) *** Attention All Medicaid, Family Planning Program, and CSHCN Services Program Providers*******

Effective December 11, 2015, Texas Medicaid 270/271 Eligibility Inquiry/Response will contain updates to align with the Health Insurance Portability and Accountability Act (HIPAA) X12 5010 standard.

Note: This information applies to all transactions submitted to TMHP including, but not limited to, Texas Medicaid Acute and Long Term Care, CSHCN Services Program, and Family Planning.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126, Option 3.

30 (10/02/15 through 10/23/15) *** Attention All Providers*******

Effective September 1, 2015, the Inspector General (IG) is required to process new Medicaid enrollment and re-enrollment applications from providers within 10 business days of receiving a completed application. The IG will be updating the definition of a complete application in Texas Administrative Code (TAC) Rule §371.1003.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

31 (10/23/15 through 11/13/15) ***Attention EPHC Providers*******

TMHP has identified an issue that impacts some Expanded Primary Health Care Program (EPHC) program procedure codes submitted with dates of service on or after October 1, 2015. Claims may have been denied when submitted with ICD-10-CM diagnosis codes until the system issue is fixed.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

32 (10/09/15 through 10/30/15) ***Attention CSHCN Services Program Providers*******

This is a correction to an article titled "Expendable Medical Supplies Procedure Code A4456 to be a Benefit of the CSHCN Services Program," which was published on the TMHP website on August 13, 2015. The article indicated that expendable medical supply, procedure code A4456, would become a new benefit of the Children with Special Health Care Needs (CSHCN) Services Program effective September 1, 2015.

The correction is that procedure code A4456 did not become a new benefit of the CSHCN Services Program for the effective date September 1, 2015. Procedure code A4456 has been a benefit of the CSHCN Services Program since January 1, 2010.

Effective September 1, 2015, the benefit limitation was changed from as needed to 50 per month for procedure code A4456.

For more information, call the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

33 (10/09/15 through 10/30/15) ***Attention CSHCN Services Program Providers*******

Effective for date of service on or after October 1, 2015, reimbursement rates for some Children with Special Health Care Needs (CSHCN) Services Program procedure codes will change.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

34 (10/09/15 through 10/30/15) ***Attention All CSHCN Services Program Providers*******

The Centers for Medicare & Medicaid Services (CMS) has updated the present on admission (POA) exempt diagnosis list for inpatient hospital claims for the International Classification of Diseases, Tenth Revision, Clinical Modification (ICD-10-CM).

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

35 (10/02/15 through 10/23/15) ***Attention All CSHCN Services Providers*******

This is an update to the "Authorization and Prior Authorization Denials" section of the Children with Special Health Care Needs Services Program Provider Procedures Manual. Providers may correct and resubmit Children with Special Health Care Needs (CSHCN) Services Program prior authorization and authorization requests that have been denied.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP CSHCN Services Program Contact Center 1-800-568-2413.

36 (10/02/15 through 10/23/15) ***Attention All CSHCN Services Program Dental Providers*******

Effective for dates of service on or after October 1, 2015, benefit criteria for diagnostic dental services will change for the Children with Special Health Care Needs (CSHCN) Services Program.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

37 (10/09/15 through 10/30/15) ***Attention All CSHCN Services Program Providers*******

Effective October 1, 2015, TMHP will begin using diagnosis codes and surgical procedure codes from the International Classification of Diseases, Tenth Revision, Clinical Modification (ICD-10-CM) as directed by the Centers for Medicare & Medicaid Services (CMS).

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.