Some PASRR Evaluation Forms Being Rejected for Position of Alpha Characters in ICD-10 Diagnosis Codes

Information posted October 8, 2015

TMHP has identified an issue that affects Long Term Care (LTC) Preadmission Screening and Resident Review (PASRR) Evaluation (PE) forms submitted electronically through the LTC Online Portal with International Classification of Diseases, Tenth Revision, Clinical Modification (ICD-10-CM) diagnosis codes.

The issue exists when the first character is an alpha and another alpha character is inserted in positions 2 through 7 causing the PE to fail to submit. The following validation error message displays: “D0100A: Physical/Mental Diagnosis Code must be 3-7 numeric characters or 1-alpha and 2-6 numeric characters.”

TMHP is working to correct this issue and expects a resolution by October 9, 2015. Providers must then resubmit any PE forms that could not be submitted because of this issue.

TMHP apologizes for any inconvenience.

For more information, call the LTC Help Desk at 1-800-626-4117, Option 1.