Reminder: After December 11, 2015, Internet Explorer 11 Must Be Used to Access TMHP Applications Available on this Website

Information posted December 9, 2015

Click here for more information and Frequently Asked Questions for this release.

After December 11, 2015, Texas Medicaid & Healthcare Partnership (TMHP) will require Long Term Care (LTC) providers to use Internet Explorer® 11 to access applications on the TMHP website. TMHP recommends Google Chrome® or Mozilla Firefox® for providers that use a computer operating system that is not compatible with Internet Explorer 11.

On and prior to December 11, 2015, providers should continue to use their existing versions of Internet Explorer.

Microsoft will end all support for earlier versions of Internet Explorer on January 12, 2016. LTC providers can read the announcement in the August 7, 2014, post of the Microsoft Internet Explorer blog.

Note: Providers may experience problems using the LTC Online Portal in conjunction with Internet Explorer 11. TMHP is aware of these problems and is working to resolve them. Providers are encouraged to monitor this website for additional information.

For more information, call the LTC Help Desk at 1-800-626-4117, Option 1.