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Update to ‘DME Enrollment Updates Effective January 1, 2016’

Information posted January 29, 2016

This is an update to the article titled, "[DME Enrollment Updates Effective January 1, 2016](#)," which was posted on this website on November 13, 2016. The following updates are effective immediately for Durable Medical Equipment (DME)/Home Health and DME/Comprehensive Care Program (CCP) providers:

- Effective January 1, 2016, DME/Home Health enrollments were end-dated and merged into the associated remaining DME/CCP enrollment.
- Prior authorizations from the end-dated DME/Home Health enrollments were merged into the remaining DME/CCP enrollment. Providers should use the remaining DME enrollment for all prior authorization requests and claims submitted on or after the merge date of January 1, 2016. This includes claims submitted with dates of service (DOS) prior to the merge date.
- Providers who received an error message "Error- Performer Invalid to Group," while attempting to submit a claim using their Specialized Custom Wheeled Mobility (SCWM)/Home Health group enrollment will need to resubmit. Claims must be submitted using the remaining SCWM/CCP group enrollment along with the National Provider identifier (NPI) of the appropriate Qualified Rehab Professional (QRP) performer.
- TMHP is allowing merged Durable Medical Equipment (DME)/Home Health providers who had access prior to January 1, 2016, temporary access to view Remittance and Status (R&S) Reports through TexMedConnect. This temporary access ends February 29, 2016. Affected providers can log in as they normally would for this process, which can only be accessed during regular business hours from 8 a.m. to 5 p.m., Central Time.

Note: Appeals of claims submitted using the DME/Home Health enrollment with DOS prior to 1/1/16 may be submitted using either the remaining DME/CCP enrollment, or the DME/Home Health enrollment that was submitted on the original claim.

Reminder: Providers must adhere to the existing appeals requirements as outlined in the *Texas Medicaid Provider Procedures Manual* and the *CSHCN Services Program Provider Manual*.

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.