DADS Technical Issue Affecting Forms and Assessments Submissions Has Been Resolved

Information posted May 9, 2016

The Department of Aging and Disability Services (DADS) technical issue which affected ALL forms and assessments submitted by providers on the Texas Medicaid & Healthcare Partnership (TMHP) Long Term Care (LTC) Online Portal (beginning April 28, 2016), has been resolved.

DADS is now diligently working to move all forms and assessments affected by this issue through the LTC Online Portal as quickly as possible. Forms and assessments are being processed in date order (oldest to newest) in which they were originally submitted. DADS anticipates completing this processing effort by Friday, May 13, 2016.

Providers will start seeing updates to submitted forms and assessments as the forms and assessments begin processing through the LTC Online Portal. Providers are strongly encouraged to monitor the MESAV and the LTC Online Portal for the most current information and statuses on specific forms and assessments. Form and assessment statuses will update as they process through the LTC Online Portal. DADS is requesting providers monitor the LTC Online Portal and MESAV before calling DADS Provider Claims Service (PCS) and/or TMHP. Neither DADS PCS or TMHP have additional information other than what is provided via the LTC Online Portal and MESAV.

As previously stated, providers can continue submitting new forms and assessments onto the LTC Online Portal and can also continue to bill In accordance with MESAV information.

DADS apologizes for the inconvenience this issue has caused and is working as quickly as possible to get all submitted forms and assessments processed. Providers are encouraged to monitor this website for additional information, and DADS will post updated information once all forms and assessment have been processed.