

PA on the Portal Supplemental Webinar Coming August 18, 2016, for Texas Medicaid and CSHCN Services Program

Information posted July 18, 2016

Note: *This article applies to claims submitted to TMHP for processing. For claims processed by a Medicaid managed care organization (MCO), providers must refer to the MCO for information about benefits, limitations, prior authorization, and reimbursement.*

On August 18, 2016, Texas Medicaid & Healthcare Partnership (TMHP) will offer a live webinar designed to address frequently asked questions from providers regarding enhancements to the Prior Authorization (PA) on the Portal tool.

The webinar will start promptly at 1 p.m., and it will last approximately one hour and 30 minutes.

During the webinar, a TMHP representative will guide providers through the top ten things to know about PA on the Portal, including, but not limited to:

- Benefits of PA on the Portal.
- The difference between the Prior Authorization Number (PAN), Reference ID, and Submission ID
- Avoiding duplicate submissions
- Authorization Areas and Submission Types for requested services
- Requesting and Performing provider capabilities

Click on the following link to register:

attendeegotowebinar.com/register/5960691503935133955

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.