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Update to Prior Authorization Requirements for CSHCN Services Program Emergency Hospital Admissions

Information posted July 12, 2016

Effective July 1, 2016, the Children with Special Health Care Needs (CSHCN) Services Program will allow providers that meet the deadline requirements to resubmit prior authorization requests for emergency hospital admissions that were previously denied for incomplete or inaccurate information.

Requests for emergency hospital admissions must be received by the next business day after admission date for coverage of the entire stay. Requests for emergency admissions received after the next business day will be denied for the entire hospital stay.

The provider may correct and resubmit the prior authorization request if the initial prior authorization request meets the deadline requirements and is denied for incomplete or inaccurate information. The corrected request must be received by the next business day following the denial of the initial request. Corrected requests received after the next business day following the initial denial will be denied for the entire hospital stay.

For more information, call the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.