

# **Provider Enrollment Changes for Social Workers Enrolling in Texas Medicaid and the CSHCN Services Program**

Information posted August 12, 2016

Effective October 1, 2016, Comprehensive Care Program (CCP) social workers will begin enrolling as traditional Medicaid Licensed Clinical Social Workers (LCSW) for Texas Medicaid and the Children with Special HealthCare Needs (CSHCN) Services Program.

CCP Social workers (LCSW) enrolled in Texas Medicaid prior to October 1, 2016, will not have to provide a Medicare enrollment number to TMHP until their re-enrollment period. Upon re-enrollment, a Medicare enrollment number must be provided or the provider must request the Medicare waiver. Providers submitting Medicare crossover claims must have a Medicare number on file.

Reminder: When providing services for a dual eligible client and the service is a benefit of Medicare and Medicaid, claims must be submitted to Medicare prior to being submitted to Medicaid.

New enrolling social workers or re-enrolling CSHCN, CCP social worker providers that have started filling out their enrollment application, saved it but have not submitted it on October 1, 2016, will have to select a provider type and specialty again. The reason is because some of the previous options such as selecting "Social Worker (LCSW-ACP)" will no longer be available. Other information already entered will not be deleted.

## **Renaming and other changes will appear within the following:**

- Provider Enrollment on the Portal
- Online Fee Look up (OFL)
- Static Fee Schedules
- Paper Enrollment Forms

The following revisions will be made for the Provider Enrollment on the Portal (PEP), Online Provider Lookup, OFL and the Static Fee Schedule Effective October 1, 2016:

### **Provider Enrollment on the Portal**

- CCP social worker will no longer appear on the Provider Enrollment on the Portal. Social workers will have only one enrollment selection option available and will also be able to complete the Medicare Waiver Request.
- Providers using Provider Enrollment on the Portal will no longer be required to send a paper letter of explanation and justification of the Medicare Waiver Request on their company letterhead. This option will be made available electronically in the Portal. Paper applicants must continue to send the paper letter of explanation. These changes apply for Texas Medicaid and the CSHCN Services Program social worker providers.
- The Medicare Exemption Waiver will be updated to reflect the CCP social worker changing to LCSW in the Portal.

- Provider Type List-Durable Medical Equipment (DME) Licensed Clinical Social Workers
  - Licensed Clinical Social Workers will be removed from “Medical supplier (durable medical equipment [DME]); licensed clinical social worker (LCSW),” and become two separate provider types. LCSW will appear as “Licensed Clinical Social Worker (LCSW),” and DME will become “Medical Supplier (durable medical equipment [DME]).”

### **Online Provider Lookup (OPL)**

- The OPL will display “Licensed clinical social worker (LCSW)” as the applicable provider type. CCP social worker will no longer be displayed.

### **Fee Schedules**

The following changes will apply for Static Fee Schedules:

- The fee schedules will be renamed to “Licensed clinical social worker (LCSW)”
- Comprehensive Care Program (CCP social worker) will be removed
- Provider Type List-Durable Medical Equipment (DME) Licensed Clinical Social Workers
  - Licensed Clinical Social Workers will be removed from “Medical supplier (durable medical equipment [DME]); licensed clinical social worker (LCSW),” and become two separate provider types. LCSW will appear as “Licensed Clinical Social Worker (LCSW),” and DME will become “Medical Supplier (durable medical equipment [DME]).”

### **Paper Enrollment Forms**

The following changes will apply for paper enrollment forms:

The Medicare Exemption Waiver will be updated to reflect the CCP social worker changing to LCSW.

### **Behavioral Health Organization Related Professional Claims**

CCP social workers were not previously required to submit professional claims to a Behavioral Health Organization (BHO) when the client’s eligibility reflected that they were enrolled in a BHO and the claim was submitted with a behavioral health diagnosis. Beginning October 1, 2016, CCP social workers will become LCSWs and will be required to submit professional claims with a behavioral health diagnosis for clients who have an open BHO plan segment listed on their eligibility file.

### **Benefit Codes Included on Claims Submitted by Former CCP Social Workers**

Former CCP social workers should no longer submit claims with a CCP benefit code. Providers that have saved templates in TexMedConnect will have to create new templates that do not have the CCP benefit code on the Provider tab.

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-  
CSHCN Services Program Contact Center at 1-800-568-2413.