Issue with Some TexMedConnect Claim Submissions October 1, 2016, Through October 6, 2016

Information posted October 7, 2016

TMHP has identified an issue with TexMedConnect that affects some Long Term Care (LTC) claims submitted from October 1, 2016, through October 6, 2016, with specific diagnosis codes. Providers received the following error message in TexMedConnect as a result of this issue: “Diagnosis___ is invalid. Matching active diagnosis not found in the standard code set for the DOS.” TMHP has updated the diagnosis code descriptions in TexMedConnect and has corrected the issue as of October 6, 2016.

The following are the affected diagnosis codes that were denied:

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For more information, call the LTC Help Desk at 1-800-626-4117, Option 1.