Reminder Claim Requirements for Hearing Aid Devices

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Note: This article applies only to claims submitted to TMHP for processing. Refer to the Medicaid managed care organizations (MCOs) for information about MCO benefits, limitations, prior authorization, reimbursement, and MCO specific claim processing procedures.

Claims Filing

To be reimbursed for a non-implantable hearing aid device, providers must submit documentation with the paper claim showing their cost for the hearing aid device. The Texas Health and Human Services Commission (HHSC) requires providers to submit non-implantable hearing aid claims using the CMS-1500 paper claim form, because electronic claim submissions do not allow for the submission of attachments.

Providers must use the net acquisition cost as the amount billed on the claim. The net acquisition cost is the actual price the provider paid for the device, including the wholesale cost plus sales tax, shipping and handling, and any reductions resulting from discounts or rebates. Providers must not use usual and customary fees as the amount billed.

Documentation

The documentation submitted with the claim must be a manufacturer invoice showing the net acquisition cost of the non-implantable hearing aid device. Providers must include the model number, serial number, and warranty dates of the purchased hearing aid device.

Handwritten alterations of the invoice will be rendered invalid. A page printed from an email or from the Internet is not an invoice and will not be accepted, and it should not be submitted with the claim as documentation of the net acquisition cost of the hearing aid device.

Note: The requirement to submit the net acquisition cost of the hearing aid device applies only to non-implantable monaural and binaural hearing aid devices including, but not limited to, procedure code V5298.

Reimbursement

The Texas Medicaid reimbursement (i.e., the amount paid) will be based on Texas Administrative Code Title 1 §355.8141, which states that hearing aid devices will be reimbursed the lesser of the following:

- The invoice cost of the hearing aid device
- The acquisition cost of the hearing aid device
- The maximum allowable Texas Medicaid fee for the hearing aid device procedure code

For more information, call the TMHP Contact Center at 1-800-925-9126