
Banner Messages for the 11-14-16 and 11-18-16 Reports

This file contains abbreviated messages meant to provide timely notifications that affect all provider groups (physicians, dentists, and so forth). Additional current and historic information affecting the Medicaid, Medicaid Managed Care, and Children with Special Health Care Needs (CSHCN) Services Program provider community may be found in the earlier postings of these files in the TMHP banner library at www.tmhp.com.

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Total Messages (36)

1 (11/18/16 through 12/09/16) ***Attention All Medicaid Providers*******

There is a correction to the article titled, "Benefits for Diagnostic Dental Services to Change for Texas Medicaid," which was published on the TMHP website on August 12, 2016. Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126

2 (11/11/16 through 12/02/16) ***Attention All Providers*******

There is an update to an article titled, "Temporary Enrollment Moratorium on Home Health Agency and Ground Ambulance Providers Extended and Expanded," that was published on the TMHP website on August 15, 2016. The update is that claims edits have been developed and will be deployed on December 9, 2016. Claims submitted by home health agency and non-emergency ground ambulance providers newly enrolled on or after July 29, 2016, will be denied for services rendered to Medicaid Fee-For-Service (FFS) clients. Any claims paid prior to the claims edits being deployed, will be subject to recoupment. For more information, call the TMHP Contact Center at 1-800-925-9126.

3 (11/11/16 through 12/02/16) ***Attention All Medicaid *******

There is a correction to the article titled "Prior Authorization for Clients Transitioning to STAR Kids Managed Care Program" that was published on the TMHP website on September 30, 2016.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

4 (11/18/16 through 12/09/16) ***Attention All Medicaid and Long Term Care Providers*******

During the STAR Kids transition, TMHP is extending some prior authorizations to ensure continuity of care for eligible clients. TMHP is extending by 90 days prior authorizations that meet the required criteria and that end in October or November 2016. The STAR Kids prior authorization extension extends service dates and does not change the units or frequency of services authorized. Managed care organizations (MCOs) should honor the same frequency and units for the extended period of the authorization. To ensure continuity of care, providers should contact STAR Kids MCOs about authorization extensions with dates of service after November 1, 2016.

If the STAR Kids transition results in the client having more than one prior authorization number (PAN) for the same services, the provider should use the PAN with the latest end date. This authorization extension continues for the entire 90 days, even if the authorization has already expired or the provider has already submitted and received approval for a new authorization.

Providers should contact STAR Kids MCOs for further information.

5 (11/18/16 through 12/09/16) ***Attention All Medicaid Providers*******

The Texas Drug Utilization Review (DUR) Board met October 14, 2016, to make recommendations about clinical prior authorization criteria and which drugs and drug classes to include on the Medicaid Preferred Drug List (PDL). Their recommendations are now available at the Vendor Drug Program website.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

6 (11/11/16 through 12/02/16) ***Attention All Medicaid Providers*******

The Health and Human Services Commission (HHSC) Office of Medical Director (OMD) is automating its medical appeals process so that providers can send appeal files electronically to the OMD through a secure File Transfer Protocol (FTP) server. From the server, the electronic files can be retrieved for processing through the HHS Enterprise Administrative Report and Tracking System (HEART) application.

We are ready to test the applications new functionality for receiving appeal files and are asking for volunteers to help by submitting appeals in electronic format for testing only. Those providers who volunteer will be given detailed instructions regarding the submission process.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

7 (11/04/16 through 11/25/16) ***Attention All Medicaid and Long Term Care Providers*******

Reminder: Provider Authorization (PA) on the Portal does not accept prior authorization requests for services with start dates after a client is enrolled in managed care. For example, for clients transitioning to STAR Kids on November 1, 2016, providers should submit new prior authorization requests for services beginning on or after November 1, 2016, through the STAR Kids client's managed care organization (MCO).

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

8 (11/11/16 through 12/02/16) ***Attention All Medicaid and Long Term Care Services Providers*******

TMHP will work existing authorization requests for services starting before November 1, 2016, that are received on or before October 31, 2016, until the request has reached final disposition (i.e., until the authorization request is approved or denied). Once the authorization has reached disposition, TMHP will send the final authorization decision to the client's STAR Kids managed care organization (MCO).

Authorization requests with dates of service by or on October 31, 2016, are subject to contractual continuity of care requirements. In the interim, if an authorization is pending TMHP review and has not been transferred to the appropriate MCOs, STAR Kids MCOs will exercise flexibility with their network providers to ensure their clients have access to medically necessary care during the transition period.

For more information, call the TMHP Contact Center at 1-800-925-9126.

9 (11/11/16 through 12/02/16) ***Attention All Healthy Texas Women Providers*******

Effective October 27, 2016, for dates of service on or after July 1, 2016, procedure codes 58562, 82951, G0202, G0204, and G0206 are benefits of the Healthy Texas Women (HTW) program.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

10 (11/11/16 through 12/02/16) ***Attention All Medicaid Providers*******

Effective January 1, 2017, the prior authorization form for outpatient mental health services will change for Texas Medicaid.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

11 (11/11/16 through 12/02/16) ***Attention All Medicaid Providers*******

Effective for dates of service on or after January 1, 2017, benefit criteria for outpatient mental health services will change for Texas Medicaid.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

12 (11/11/16 through 12/02/16) ***Attention Medicaid Providers*******

This is an update to an article titled "Third Quarter 2016 HCPCS Updates," which was published on TMHP.com on October 21, 2016. Effective October 27, 2016, for dates of service on or after October 1, 2016, the following third quarter 2016 HCPCS procedure codes were updated: C9139, C9482, C9483. Claims submitted with dates of service October 1, 2016, through October 27, 2016, will be reprocessed. TMHP will automatically reprocess the affected claims. Providers are not required to appeal the claims unless they are denied for other reasons after the claims reprocessing is complete. When the affected claims are reprocessed, providers may receive additional payment, which will be reflected on Remittance and Status (R&S) Reports.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126

13 (11/04/16 through 11/25/16) ***Attention All Medicaid and Long Term Care Providers*******

Reminder: To ensure continuity of care for eligible clients as they transition to STAR Kids, existing TMHP authorizations ending in October or November 2016 meeting the required criteria will be extended by 90 days. TMHP will transfer all open authorizations for STAR Kids clients to the appropriate managed care organizations (MCOs) by November 1, 2016.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

14 (11/04/16 through 11/25/16) ***Attention All Medicaid Providers*******

The Texas Medicaid Quick Reference Guide has been updated.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

15 (11/04/16 through 11/25/16) ***Attention Healthy Texas Women Providers*******

Reminder: Healthy Texas Women procedure codes 58565, 74740, 90791, 90792, 99078, 99385, 99386, 99395, 99396, 99406, 99407, A4261, A4266, A4267, A4268, A4269, H1010, J7297, J7298, J7301, and S4993 are restricted to certain benefit limitations.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

16 (11/04/16 through 11/25/16) ***Attention All Medicaid Providers*******

Effective for dates of service on or after December 1, 2016, the additional omalizumab documentation requirements will change for Texas Medicaid.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

17 (11/04/16 through 11/25/16) ***Attention All Medicaid Providers*******

TMHP implemented third quarter additions and deletions to the 2016 Healthcare Common Procedure Coding System (HCPCS) on October 1, 2016.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

18 (10/28/16 through 11/18/16) ***Attention All Medicaid Providers*******

TMHP has revised telephone numbers in the 835 Acute Care Companion Guide. For more information, call the TMHP Contact Center at 1-800-925-9126.

19 (10/28/16 through 11/18/16) ***Attention All Medicaid Providers*******

The October 21, 2016, Remittance and Status (R&S) Report contains duplicate payouts and accounts receivable for Affordable Care Act supplemental payments that were originally reported on the April 22, 2016, R&S Report.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

20 (10/21/16 through 10/25/16) ***Attention all Medicaid and Long Term Care Providers*******

To ensure continuity of care for eligible clients as they transition into STAR Kids, some existing prior authorizations previously scheduled to end in October or November 2016, will be extended by 90 days (for a list of services see the article on the TMHP website). Fee for service (FFS) Medicaid will honor some existing prior authorizations scheduled to end during October 2016 until October 31, 2016, for specific services previously authorized through FFS and covered by the STAR Kids program. After November 1, 2016, STAR Kids managed care organizations will honor existing prior authorizations. Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

21 (03/11/2016 through 04/01/16)*Attention All Medicaid Providers *****

Beginning October 1, 2016, three Medicaid Case Management provider types will be renamed in the Texas Medicaid Provider Enrollment Application, Provider Enrollment on the Portal (PEP), Online Provider Lookup (OPL), Texas Medicaid Provider Procedures Manual, and all other TMHP documentation.

Note: Only the names of these provider types will change. The enrollment requirements and benefits for these Case Management provider types will remain the same.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

22 (11/18/16 through 12/09/16) ***Attention All Medicaid and CSHCN Services Program Providers*******

TMHP has updated the ASC X12 837 Acute Care and Long Term Care Companion Guides. The companion guides are located on the Electronic Data Interchange (EDI) web page. The companion guides have been updated to comply with the operating rules of the Council of Affordable Quality Healthcare (CAQH) Committee on Operating Rules for Information Exchange (CORE) Template.

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

23 (11/04/16 through 11/25/16) ***Attention Medicaid and CSHCN Services Program Providers*******

Effective for dates of discharges on or after November 1, 2016, Texas Medicaid and the Children with Special Health Care Needs (CSHCN) Services Program will use version 34 of the All Patient Refined-Diagnosis Related Groups (APR-DRG) system to process inpatient claims.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

24 (11/04/16 through 11/25/16) ***Attention All Medicaid and CSHCN Services Program Providers*******

Providers are encouraged to participate in a survey concerning the TMHP Contact Center and the TMHP website. The information gathered through this survey will help TMHP serve providers better by confirming services that are working well, identifying services that could be improved, and suggesting additional resources that could serve the needs of state health-care providers. Details are available on the TMHP website at www.tmhp.com. [[link](#)]

25 (10/28/16 through 11/18/16) ***Attention Medicaid and CSHCN Services Program Providers*******

There a correction to an article titled "Taxonomy Code Added for Some Medicaid and CSHCN Services Program Providers," which was published on this website on September 30, 2016.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

26 (11/04/16 through 11/25/16) ***Attention All Providers*******

There is an update to the article titled "TMHP Scheduled System Maintenance for November 13, 2016," which was published on the TMHP website on September 16, 2016. The scheduled maintenance has been extended and will take place on Sunday, November 13, 2016, from 12:00 p.m. until 11:59 p.m. All applications and functions will be unavailable during the system maintenance window.

27 (10/28/16 through 11/18/16) *Attention All Medicaid Providers and CSHCN Program Services Providers *****

TMHP has updated the Quick Tips to Avoid Common Provider Enrollment Deficiencies document. The updated version includes new information regarding the deficiency letter submission, Disclosure of Ownership, Principal Information Form (PIF-2), and Electronic Funds Transfer Notification.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126 or the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

28 (11/04/16 through 11/25/16) ***Attention All Family Planning Program Providers *******

Effective for dates of service on or after October 1, 2016, procedure code 82951 will become a benefit of the Family Planning Program for laboratory services. For more information, call the TMHP Contact Center at 1-800-925-9126.

29 (11/04/16 through 11/25/16) ***Attention All Family Planning Program Providers*******

Effective September 15, 2016, for dates of service on or after July 1, 2016, some procedure codes became benefits for medical, surgery, consultation, laboratory services, and other medical items or services for the HHSC Family Planning Program (FFP). Some claims submitted by HHSC Family Planning Program providers may have been denied in error. Affected claims submitted with dates of service from August 1, 2016, through September 15, 2016, will be reprocessed. When the claims are reprocessed, providers may receive additional payment, which will be reflected on Remittance and Status (R&S) Reports.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP Contact Center at 1-800-925-9126.

30 (11/18/16 through 12/09/16) ***Attention All CSHCN Services Program Providers*******

Effective December 1, 2016, the Children with Special Health Care Needs (CSHCN) Services Program will no longer reimburse providers for the assistant surgery component of procedure code 67110.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

31 (11/18/16 through 12/09/16) ***Attention All CSHCN Services Program Providers*******

Effective for dates of service on or after January 1, 2017, benefit criteria for behavioral health services will change for the Children with Special Health Care Needs (CSHCN) Services Program.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

32 (11/11/16 through 12/02/16) ***Attention CSHCN Services Program Providers*******

Effective November 1, 2016, for dates of service on or after September 1, 2016, positron emission tomography (PET) procedure code 78816 will become a benefit with certain diagnosis codes for the Children with Special Health Care Needs (CSHCN) Services Program.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

33 (11/04/16 through 11/25/16) ***Attention All CSHCN Services Program Providers*******

Effective for dates of service on or after December 1, 2016, omalizumab benefit criteria will change for the Children with Special Health Care Needs (CSHCN) Services Program.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

34 (11/01/16 through 11/25/16) ***Attention CSHCN Services Program Providers*******

Effective for dates of service on or after November 1, 2016, reimbursement rates for some Children with Special Health Care Needs (CSHCN) Services program respiratory system surgery procedure codes will change.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

35 (11/04/16 through 11/25/16) ***Attention All CSHCN Services Program Providers*******

TMHP implemented third quarter additions and deletions to the 2016 Healthcare Common Procedure Coding System (HCPCS) on October 1, 2016.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call the TMHP-CSHCN Services Program Contact Center at 1-800-568-2413.

36 (10/28/16 through 11/18/16) ***Attention All CSHCN Services Program Providers*******

The Children with Special Health Care Needs (CSHCN) Systems Development Group at the Texas Department of State Health Services is requesting feedback from pediatric and adult primary care and specialty care physicians.

Details are available on the TMHP website at www.tmhp.com. [[link](#)]

For more information, call Kelsey Anderson at (512) 776-3114.