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Effective September 1, 2018, Professional and Institutional Managed Care Claims Must Include the Rendering Provider NPI

Information posted July 6, 2018

Note: *Texas Medicaid managed care organizations (MCOs) must provide all medically necessary, Medicaid-covered services to eligible clients. Administrative procedures such as prior authorization, pre-certification, referrals, and claims/encounter data filing may differ from traditional Medicaid (fee-for-service) and from MCO to MCO. Providers should contact the client's specific MCO for details.*

After a delay to allow providers additional time to secure their National Provider Identifier (NPI), the rendering provider NPI requirement will become effective September 1, 2018.

The rendering provider NPI is required on all professional and institutional Managed Care claims. The managed care organizations (MCOs) will begin denying claims with dates of service on or after September 1, 2018, for non-compliance. Further directions on claims submissions are forthcoming.

Important: Provider Type Qualifier 82 is required to identify the rendering provider for acute care inpatient and outpatient institutional services.

Important: Rendering providers who have not yet applied for an NPI should do so immediately. Unless required for billing purposes, the rendering provider is not required to be enrolled in Medicaid.

Providers who have received claim denials regarding this requirement should follow the standard appeals process for payment reconsideration.

For more information, call the TMHP Contact Center at 1-800-925-9126.