

MEDsys Providers – Key Dates, Transition Instructions, and Frequently Asked Questions

Information posted July 20, 2018

All providers currently using the MEDsys VinCENT EVV system who have not initiated the transition to the DataLogic Vesta EVV system must do so by completing the [Vesta EVV Agency Information form \(PDF\)](#) on or before July 31, 2018. Providers must submit the form by email at info@vestaevv.com or by FAX to 956-412-1464.

KEY TRANSITION DATES:

July 31, 2018

- Provider must initiate the transition process with DataLogic.
- Providers currently using MEDsys must complete the [Vesta EVV Agency Information form \(PDF\)](#).

September 30, 2018

- Providers must have completed transition and begun to use DataLogic Vesta for EVV.
- Providers must begin logging visits in the Vesta EVV system by September 30, 2018, but will still be able to perform visit maintenance on data in the MEDsys EVV system for 60 days.
- Providers who do not transition to the Vesta EVV system on or before September 30, 2018, will be unable to record visits for transmission to payers. Those who submit claims without EVV visits will have claims denied or recouped by payers.

October 28, 2018

- Provider's last day to access visit data in the MEDsys EVV system after their transition to DataLogic will be October 28, 2018. After this date, MEDsys will transfer all remaining provider data to DataLogic. HHSC will not renew or extend the MEDsys contract past November 6, 2018; therefore, HHSC cannot issue extensions for provider transitions.

For information about third-party vendor integration and training on the DataLogic Vesta EVV system, [click here](#).

For additional information and answers to frequently asked questions regarding the provider transition process, [click here](#).