

Notice of Billing Policy Changes to Providers Required to Use EVV

Information posted August 17, 2018

Based on recommendations from the Health and Human Services Commission (HHSC) Office of Inspector General in the May 2018 Electronic Visit Verification (EVV) Inspection Report, HHSC will be implementing billing policy changes starting in state fiscal year 2020.

Effective, Sept.1, 2019, provider agencies who are required to use EVV must adhere to the following billing policies:

- Only submit claims with a single date-of-service per detail
- Only submit claims with a matching EVV transaction

To see all of the billing policy changes effective Sept. 1, 2019, [click here](#).

For questions regarding this notice, please contact [HHSC EVV Operations](#).