Transitioning Providers: EVV Claims May be Denied or Recouped

Information posted August 10, 2018

To successfully complete transition of data from MEDsys to the DataLogic Vesta EVV system, providers were required to initiate transition by July 31, 2018.

Providers who do not transition to the Vesta EVV system on or before September 30, 2018, may be unable to record EVV visits for transmission to payers. Providers who submit claims without EVV visits may have claims denied or recouped by payers.

For more information on initiating the vendor transition as soon as possible and remain in compliance with EVV requirements click here.

For questions regarding this alert, contact HHSC EVV Operations.