Electronic Visit Verification Survey for Provider Agencies Interested In Using a Proprietary EVV System Is Now Available Until November 21, 2018

Information posted November 1, 2018

Background

Electronic Visit Verification (EVV) is a computer-based system that verifies the occurrence of authorized personal attendant service visits by electronically documenting the precise time a service delivery visit begins and ends. In 2015, EVV was implemented for certain Medicaid-funded home and community-based services provided through the Health and Human Services Commission (HHSC) and Managed Care Health Plans.

In December of 2016, the federal 21st Century Cures Act expanded programs and services required to use EVV beginning January 1, 2020. To find the list of programs and services impacted by the Cures Act, visit the HHSC EVV 21st Century Cures Act Webpage.

HHSC and the Texas Medicaid & Healthcare Partnership (TMHP) work with state-approved vendors to provide EVV systems to provider agencies. Texas Administrative Code §354.1177 also allows provider agencies to use a qualifying proprietary EVV system under certain conditions.

Survey Information

In preparation for implementation of the Cures Act and restructuring of the current EVV program, HHSC and TMHP are administering a survey to determine if new and existing provider agencies are interested in using a qualifying proprietary EVV. For more information, instructions, and the survey, visit the link below. Note: The survey will be available until 5:00 p.m. (Central time) on November 21, 2018.

TMHP & HHSC EVV Proprietary System Provider Agency Survey

Contact Information

For information on the EVV program visit the HHSC EVV website. EVV program related questions can be sent to: electronic_visit_verification@hhsc.state.tx.us. For questions regarding this survey please email TMHP at evv@tmhp.com.