

# **FPP Provider Requested Denials to be Performed Electronically, Effective December 1, 2018**

Information posted December 4, 2018

**Note:** *Texas Medicaid managed care organizations (MCOs) must provide all medically necessary, Medicaid-covered services to eligible clients. Administrative procedures such as prior authorization, pre-certification, referrals, and claims/encounter data filing may differ from traditional Medicaid (fee-for-service) and from MCO to MCO. Providers should contact the client's specific MCO for details.*

Effective for dates of service on or after December 1, 2018, Family Planning Program providers no longer need to contact TMHP to request an incorrectly reimbursed claim be denied.

Providers that received a claim reimbursement in error may now electronically deny the claim to trigger a recoupment.

For more information, call the TMHP Contact Center at 1-800-925-9126.