Change to Access of Historical EVV Records Stored by Sandata

Information posted December 10, 2018

The process to access historical Electronic Visit Verification (EVV) records stored by Sandata is changing.

Effective March 1, 2019, all requests to access Sandata historical EVV records must be emailed to Electronic_Visit_Verification@hhsc.state.tx.us. Include “Sandata Request” in the subject line.

For questions regarding this alert, contact HHSC EVV Operations.