Reminder: NFs Must Ensure That Accurate Legally Authorized Representative Information is Entered on the NFSS

Information posted December 17, 2018

Nursing facilities (NFs) must ensure that accurate information is entered for the Legally Authorized Representative (LAR) when completing an Authorization Request for PASRR NF Specialized Services (NFSS). This information is recorded in fields A0500A and A0500B for the individual’s LAR name and fields A0600A – A0600E for the individual’s LAR address and phone number.

Failure to enter accurate information in these fields will result in delayed or failed notifications to the LAR, including the notification of their right to a fair hearing when services are denied.

For more information, call the TMHP Long Term Care Help Desk at 1-800-626-4117, Option 1.