

Changes to Electronic Visit Verification (EVV) Vendor System Effective April 1, 2019

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Effective April 1, 2019, the Texas Health and Human Services Commission (HHSC) is implementing an Electronic Visit Verification (EVV) provider data validation process for all contracted providers required to use EVV. This will improve data quality by standardizing EVV data within the Vesta EVV system, which will help reduce data element errors on visits.

The Vesta EVV system will be updated to accept certain provider data from Texas Medicaid & Healthcare Partnership (TMHP). As the Medicaid claims administrator for the state of Texas, TMHP is responsible for managing this EVV validation process, the upcoming EVV aggregator, the EVV claims matching process, and the EVV portal coming this summer.

On or after April 1, 2019:

- New contracted providers will be required to enter the National Provider Identifier (NPI)/Atypical Provider Identifier (API) number associated with each specific payer into the Vesta EVV system. The Vesta EVV system will transmit the NPI/API to TMHP, which will validate and return the following provider data to the Vesta EVV system:
 - Texas Provider Identifier (TPI)
 - Taxpayer Identification Number (TIN)
 - Taxonomy
 - Contract Number
 - Legal Name
 - Address
 - City
 - State
 - ZIP code
- For existing contracted providers, all NPI/API numbers currently in the Vesta EVV system will be validated with Texas Medicaid data at TMHP, and the following data will be available in the Vesta EVV system for confirmation by the provider:
 - Texas Provider Identifier (TPI)
 - Taxpayer Identification Number (TIN)
 - Taxonomy
 - Contract Number
 - Legal Name
 - Address

- City
- State
- ZIP code

If there is a discrepancy or no match, the contracted provider will be alerted to the discrepancy. The contracted provider should reach out to HHSC or the Managed Care Organization (MCO) contract entity to correct inconsistencies.

Important: Contracted providers should ensure the information is correct before confirming acceptance into the Vesta EVV system. Contracted providers enrolled with TMHP can update their demographic information, contact information, and addresses using the [Provider Information Management System](#) (PIMS) or by fax or mail using the [Provider Information Change Form](#). Contracted providers not enrolled with TMHP will need to contact HHSC and their MCO.

Providers can refer to the Vesta EVV Home Tab under Publications within the EVV system and the [HHSC EVV webpage](#) for details about this and future EVV updates. Details on the EVV vendor system updates and contracted provider impacts will also be published in future articles on this website.