

# Update to Billing Policy Changes for Providers Required to Use EVV

Information posted March 15, 2019

Beginning September 1, 2019, EVV-relevant claims will be subject to the EVV claims matching process to confirm that a service visit occurred prior to payment of a claim. This is an update to the billing policy changes posted on August 17, 2018.

Providers may continue to submit EVV relevant claims:

- With a range of service dates which are also known as span dates of service billing.
- or
- By single date of service per the billing requirements of your managed care payer.

To see all of the billing policy changes effective September 1, 2019, [click here](#).

For questions regarding your payer's billing guidelines, contact your payer.

For questions regarding this alert, contact [HHSC EVV Operations](#).