HHS Launches IDD Operations Portal for HCS, TxHmL, ICF-IID, CFC Non-Waiver Providers, and LIDDAs

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The Texas Health and Human Services Commission is pleased to announce implementation of the Intellectual and Developmental Disability Operations Portal. Local Intellectual and Developmental Disability Authorities, Home and Community-based Services, Texas Home Living, and Intermediate Care Facility for Individuals with Intellectual Disabilities providers may begin registering to use the IDD Operations Portal starting April 1, 2019.

The IDD Operations Portal is an online system that allows secure submission of electronic documents to and from the IDD Program Eligibility and Support and IDD Utilization Review departments. This portal is not replacing any of the systems you use today, such as TMHP or CARE. It is intended to result in a more timely and efficient submission of documents, and allows providers to check the status of submissions online.

A staggered implementation is happening now. Providers and LIDDAs with DBAs starting with C-G can now register for portal access.

See the full implementation schedule detailed in the information letter listed here.