

TMHP to Process Previously Pended Home Telemonitoring Services Claims for January 2019

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Note: *Texas Medicaid managed care organizations (MCOs) must provide all medically necessary, Medicaid-covered services to eligible clients. Administrative procedures such as prior authorization, pre-certification, referrals, and claims/encounter data filing may differ from traditional Medicaid (fee-for-service) and from MCO to MCO. Providers should contact the client's specific MCO for details.*

Home telemonitoring services claims for dates of service January 1, 2019, through January 31, 2019, by home health agencies or outpatient hospitals with procedure codes 99453, 99090, or 99090 with modifier GQ were previously pended and included in manually processed payments.

Affected claims will be processed and reflect the following explanation of benefits on a future Remittance and Status (R&S) report:

Reimbursement for this service may have been included in a manual payout.

Appeals for claims denied with this reason must be submitted as administrative appeals to the Texas Health and Human Services Commission (HHSC).

Providers may refer to the *Texas Medicaid Provider Procedures Manual*, Section 7: Appeals, subsection 7.3.1, "Administrative Claim Appeals," for more information about administrative appeals.

For more information, call the TMHP Contact Center at 1-800-925-9126.