Updated AnyConnect VPN Version for EDI Submitters Required by September 1, 2019

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Note: Texas Medicaid managed care organizations (MCOs) must provide all medically necessary, Medicaid-covered services to eligible clients. Administrative procedures such as prior authorization, pre-certification, referrals, and claims/encounter data filing may differ from traditional Medicaid (fee-for-service) and from MCO to MCO. Providers should contact the client's specific MCO for details.

Beginning September 1, 2019, Electronic Data Interchange (EDI) submitters must use the updated Cisco AnyConnect virtual private network (VPN) application, version 4.7, to access the TMHP network.

Instructions to install the Cisco AnyConnect VPN application version 4.7 software have been added to section 4.1 of the TMHP EDI Connectivity Guide. No previous versions of the TMHP VPN application will be supported after September 1, 2019.

For more information, call the EDI Help Desk at 1-888-863-3638.